

Reminder Regarding Parking Enforcement

Cheltenham Borough Council do not designate taxi ranks, nor do they have enforcement powers for any parking infringements relating to parking offences that occur on any taxi ranks.

If there is a particular problem area, or a specific time of day where there are parking infringements occurring, please contact Gloucestershire County Council directly to report this so they can tailor their inspections accordingly:

- **Gloucestershire County Council website**
- parking@gloucestershire.gov.uk
- 01452 425610

Taxi Ranks

There have been some queries raised by drivers as to whether the areas outside of the train station and 'The Queen's Hotel' are taxi ranks.

Gloucestershire County Council have provided details of all hackney carriage ranks in the borough. We can confirm that both areas have been designated as taxi ranks. If you have any queries regarding this, or parking enforcement in these areas, please direct it to the county council.

Uber Enquiries

You may be aware that Uber withdrew from 'local cabs' schemes in December 2023; this included a relationship with a local company.

Recently, we have received reports of Uber vehicles being available for hire in the borough. The law allows private hire drivers to work cross-border, as long as the operator, driver, and vehicle are licensed by the same local authority, and bookings and dispatch are correctly managed by the operator. This does allow for an element of subcontracting. Hackney carriage drivers, and their vehicle, may also work for an out of borough private hire operator.

Should we receive complaints of illegal activity, we will investigate these on a case-by-case basis. In such cases, we would need a good level of evidence to allow us to pursue any allegation.

Licensing Contact Details

By appointment only: Licensing Department **Municipal Offices**

Promenade Cheltenham

GL50 9SA

licensing@cheltenham.gov.uk 01242 264135 https://www.cheltenham.gov.uk/

		Incremental	Actual	Waiting	rom 2 nd March 2023
	Amount		cost of a	time	Definition
	charged at	charge			
	the start of	thereafter	running	charged at	
	the journey		mile		
		£0.20 every		£0.20 every	Rate 1: Mon – Sat, 7am to 8pm
Rate 1	£3.00	133 yards	£2.64	31 seconds	
		£0.25 every		£0.25 every	Rate 2: Mon - Sat, 8pm - 7am and all day Sunda
Rate 2	£3.60	133 vards	£3.30	26 seconds	and all day public holidays and 6pm - 11pm on
					both Christmas Eve and New Year's Eve
		£0.35 every	-	£0.35 every	Rate 3: From 11pm on Christmas Eve until 7am
Rate 3	£5.00	133 yards	£4.63	33 seconds	27th December and from 11pm on New Year's Ex
		roo yarao			until 7am on 2 nd January
Rate 4	£4.50	£0.20 every		£0.20 every	Rate 4: Tues – Sat, 7am to 7am only the week of
races only	24.00	89 yards	£3.95	31 seconds	Cheltenham Race Festival held in March each ve
races only		05 yards	20.00	01 36001103	Chertennam Rade Festival field in March Caelly
	senger: no extra	charge			
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Best Practice Guidance Published

The Department for Transport has published new best practice guidance for licensing authorities in England. Whilst individual licensing authorities are still responsible for deciding their own policies and determining individual licensing matters, we will be using this guidance to inform our position and future policy.

Those interested in reading the guidance can do so on the Gov.uk website.

Cheltenham Festival - 12th-15th March

With upwards of 250,000 visitors expected to arrive in the town, the 2024 Cheltenham Festival will be a busy time for businesses, drivers, and the council alike. We are anticipating that the Licensing department will be subject to a very high volume of queries in the weeks preceding, during, and following the races.

All drivers with badge or plate renewals during this period should submit their applications as soon as possible. Any MOT and fitness tests required for vehicle renewals should also be booked with Ubico (01242 387780) or Swanbrook (01452 712386) well in advance, as availability will be extremely limited during this time.

During the festival, the department will be carrying out enforcement. We would expect:

- All PHDs and HCDs must wear their driver badges and have the second copy on display in the vehicle
- All PHDs and HCDs to have spare bulb packs
- All HCDs to have a fare card on display
- All HCVs to have a working roof sign
- All HCVs to have a working meter

If you have any concerns, please contact the Licensing department as soon as possible using the details at the foot of this page.

Upcoming Safeguarding and Local Knowledge Test Dates

We continue to add dates to both our safeguarding sessions and Local Knowledge Tests (LKTs). The following are available to book via <u>our online</u> <u>form</u>:

Safeguarding	Local Knowledge Test
7 th March 2024	17 th April 2024
11 th April 2024	
16 th May 2024	

All sessions are held in person at the Municipal Offices. Safeguarding sessions are scheduled to begin at 10:00am with a duration of two and half hours. LKTs begin at 11:00am, and last for approximately one and a half hours.

Report It

Any concerns about the conduct or condition of a Hackney Carriage or Private Hire driver or vehicle should be made to:

- licensing@cheltenham.gov.uk
- 01242 264135

We will always request your name and a contact email address so we can effectively carry out enforcement and investigation.

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	the journey		mile		
		£0.20 every		£0.20 every	Rate 1: Mon – Sat, 7am to 8pm
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