



CHEL TENHAM
BOROUGH COUNCIL

TRADE TIMES

For Hackney Carriage and Private Hire drivers.

Pride in Cheltenham March - Road Closure

The Pride in Cheltenham March will be taking place on Saturday 18th May 2024. To enable the march to take place, the A4015 will be closed between the junctions with the Promenade and Imperial Gardens. The closure order covers the entirety of the march route (from John Lewis to Imperial Gardens) between 10:45am - 12:00pm, but it will be managed on a rolling basis so no section of road is shut for longer than necessary. The march will depart from John Lewis at 11:30am, and is due to arrive at Imperial Gardens by 12:00pm.

3.5 March Route

The march route is pictured below.

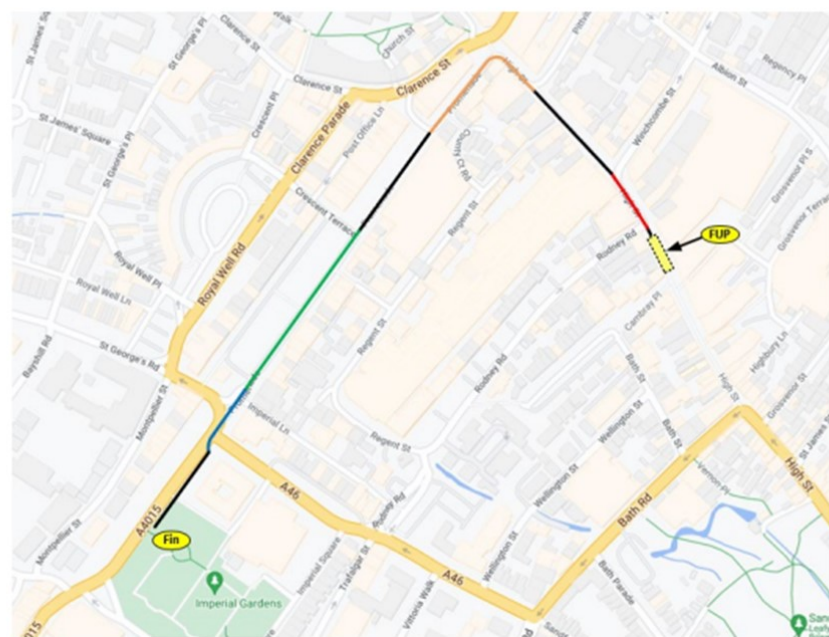


Figure 1 - March Route

The forming up point starts on the high street, outside John Lewis and Partners. The march continues north-westerly along the high street before turning left onto the promenade. The march procession follows the promenade until it joins the A4015, where the group enters the finishing point at Imperial Gardens.

Upcoming Safeguarding and Local Knowledge Test Dates

We continue to add dates to both our safeguarding sessions and Local Knowledge Tests (LKTs). The following are available to book via [our online form](#):

Safeguarding	Local Knowledge Test
16 th May 2024	19 th June 2024 24 th July 2024

All sessions are held in person at the Municipal Offices. Safeguarding sessions are scheduled to begin at 10:00am with a duration of two and half hours. LKTs begin at 11:00am, and last for approximately one and a half hours.

Report It

Any concerns about the conduct or condition of a Hackney Carriage or Private Hire driver or vehicle should be made to:

- licensing@cheltenham.gov.uk
- 01242 264135

We will always request your name and a contact email address so we can effectively carry out enforcement and investigation.

Licensing Contact Details

By appointment only:

Licensing Department
Municipal Offices
Promenade
Cheltenham
GL50 9SA

licensing@cheltenham.gov.uk

01242 264135

<https://www.cheltenham.gov.uk/>

Hackney Carriage Fares with effect from 2 nd March 2023					
	Amount charged at the start of the journey	Incremental charge thereafter	Actual cost of a running mile	Waiting time charged at	Definition
Rate 1	£3.00	£0.20 every 133 yards	£2.64	£0.20 every 31 seconds	Rate 1: Mon – Sat, 7am to 8pm
Rate 2	£3.60	£0.25 every 133 yards	£3.30	£0.25 every 26 seconds	Rate 2: Mon – Sat, 8pm – 7am and all day Sunday and all day public holidays and 6pm – 11pm on both Christmas Eve and New Year's Eve
Rate 3	£5.00	£0.35 every 133 yards	£4.63	£0.35 every 33 seconds	Rate 3: From 11pm on Christmas Eve until 7am on 27 th December and from 11pm on New Year's Eve until 7am on 2 nd January
Rate 4 races only	£4.50	£0.20 every 89 yards	£3.95	£0.20 every 31 seconds	Rate 4: Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year
Extras applicable to all rates - charged at the driver's discretion:					
<ul style="list-style-type: none"> 20p for each additional passenger <ul style="list-style-type: none"> 1st passenger: no extra charge 2nd passenger: add 20p 3rd passenger: add another 20p 4th passenger: add another 20p 5th, 6th & 7th passengers: add another 60p each Extra charge for a pram / pushchair or large package / luggage – 60p (4 shopping bags will count as 1 large package) Assistance dogs – no extra charge payable Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20 					
<p>Passenger information and conditions of hire</p> <ul style="list-style-type: none"> The meter will be engaged at the start of the journey If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £50.00 Passengers must wear their seat belt at all times and keep children and animals under control No smoking, eating or drinking is permitted within the vehicle If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above Intoxicated or troublesome passengers are carried at the driver's discretion 					
<p>CHEL TENHAM BOROUGH COUNCIL</p> <p>Licensing Section, Municipal Offices, Promenade, Cheltenham, GL50 9SA</p> <p>Tel: 01242 264135</p> <p>Email: licensing@cheltenham.gov.uk Web: www.cheltenham.gov.uk/licensing</p>					