Hackney Carriage Fares with effect from 17 th February 2025						
	Amount charged at the start of the journey	Incremental charge thereafter	Actual cost of a running mile	Waiting time charged at	Definition	
Rate 1	£3.20	£0.20 every 124 yards	£2.84	£0.20 every 29 seconds	Rate 1: Mon – Fri, 7am to 8pm	
Rate 2	£3.85	£0.25 every 124 yards	£3.55	£0.25 every 24 seconds	Rate 2: Mon – Fri, 8pm – 7am <u>and</u> all day Saturday, Sunday <u>and</u> all day public holidays <u>and</u> 6pm – 11pm on both Christmas Eve and New Year's Eve	
Rate 3	£5.35	£0.35 every 124 yards	£4.97	£0.35 every 29 seconds	Rate 3: From 11pm on Christmas Eve until 7am on 27 th December <u>and</u> from 11pm on New Year's Eve until 7am on 2 nd January	
Rate 4 races only	£4.80	£0.20 every 83 yards	£4.23	£0.20 every 29 seconds	Rate 4: Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year and Friday – Monday, 7am to 7am the week of November Race Meet	

Extras applicable to all rates - charged at the driver's discretion:

- 20p for each additional passenger
 - 1st passenger: no extra charge
 2nd passenger: add 20p

 - > 3rd passenger: add another 20p
 - > 4th passenger: add another 20p > 5th, 6th & 7th passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage 60p (4 shopping bags will count as 1 large package)
- Assistance dogs no extra charge payable
- Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20



Licensing Section, Municipal Offices, Promenade, Cheltenham, GL50 9SA

Tel: 01242 264135

licensing@cheltenham.gov.uk www.cheltenham.gov.uk/licensing Web:

Passenger information and conditions of hire

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £75.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion

Hackney Carriage Fares with effect from 17 th February 2025						
Definition	Actual cost of a running mile	Incremental charge thereafter	Amount charged at the start of the journey			
Rate 1: Mon – Fri, 7am to 8pm		£0.20 every 124 yards	£3.20	Rate 1		
 Rate 2: Mon – Fri, 8pm – 7am <u>and</u> all day Saturday, Sunday <u>and</u> all day public holidays <u>and</u> 6pm – 11pm on both Christmas Eve and New Year's Eve 		£0.25 every 124 yards	£3.85	Rate 2		
 Rate 3: From 11pm on Christmas Eve until 7am on 27th December <u>and</u> from 11pm on New Year's Eve until 7am on 2nd January 		£0.35 every 124 yards	£5.35	Rate 3		
 Rate 4: Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year and Friday – Monday, 7am to 7am the week of November Race Meet 		£0.20 every 83 yards	£4.80	Rate 4 races only		

Extras applicable to all rates - charged at the driver's discretion:

- 20p for each additional passenger
 - 1st passenger: no extra charge
 - > 2nd passenger: add 20p
 - > 3rd passenger: add another 20p
 - > 4th passenger: add another 20p
 - > 5th, 6th & 7th passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage 60p (4 shopping bags will count as 1 large package)
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