



CHEL TENHAM
BOROUGH COUNCIL

TRADE TIMES

For hackney carriage and private hire drivers.

Hackney carriage fare review

The consultation for our hackney carriage fare review closed on 23rd January and 3 responses were considered. As the main concerns were regarding the fact that an increase will be detrimental to the trade, it is reminded that the rate set by Cheltenham Borough Council is the maximum fare that can be charged by a licensed driver. As such, objectors, and others, can set their rates at a lower level if they disagree with the maximum fare. We are also mindful that only two objections were received from hundreds of licensed proprietors. This indicates that the majority of licensed hackney carriage proprietors are in agreement with the proposals. Whilst this does not, in itself, discharge the two objections, it certainly carries substantial weight.

Based on this, we can confirm the revised fees have been approved as advertised.

The fares will come into effect on 17th February 2025. Please be minded that, before you can use the new fares, you must have your meter recalibrated and provide a meter certificate to the licensing team by email to licensing@cheltenham.gov.uk.

Copies of the new fare card [can be found online](#), and a copy for your vehicle can be collected from reception.

Wheelchair accessible vehicles (WAVs) that complied with the policy requirement in 2021

If you are a licence holder who changed from a saloon to a WAV in 2021, please email licensing@cheltenham.gov.uk so we can ensure that we have a complete list of licence holders that were affected.

You will be contacted by the licensing team in the near future.

Vehicle repair quotes

Where a hackney carriage or private hire driver seeks to replace their vehicle due to uneconomical costs of repair, the department will now only accept an assessment of the issues with the vehicle, and any accompanying estimated quotes, from either the Swanbrook or Ubico garage.

If this service is required, the garages should be contacted directly (Swanbrook on 01452 712386 (option 3) or Ubico 01242 387780). You should then forward on any paperwork received from the garage to licensing@cheltenham.gov.uk.

Change of speed limit - B4063

Gloucestershire County Council have recently amended the speed limit to 40mph on the B4063 between the Arle Court Roundabout in Cheltenham and the Elmbridge Court Roundabout in Gloucester.

Pheasant Lane, in Cheltenham, has also been changed to a 30mph speed limit as part of the same order.

Licensing Contact Details

Licensing Department
Municipal Offices
Promenade
Cheltenham
GL50 9SA

licensing@cheltenham.gov.uk
01242 264135
<https://www.cheltenham.gov.uk/>