



CHEL TENHAM
BOROUGH COUNCIL

TRADE TIMES

Vol. XIII

For hackney carriage and private hire drivers.

Out of town enforcement

The majority of the work we have done with taxis and private hire vehicles this week has been with the out of town trade, and the focus for the rest of the week for licenced vehicles will continue to be out of town drivers. We will continue checking for bookings and moving them on when parked without evidence of bookings. We do have officers coming in from other local authorities over the next two nights to assist with this.

We have been passing details regarding out of town drivers onto their local authorities and we have received feedback that action is being taken. We have also provided vehicle registrations to the police for vehicles suspected to be picking up illegally without displaying any signs to identify themselves as a private hire vehicle, and this will continue to be monitored.

If you do see anything and are able to record details, please do pass them to us and we can forward to the relevant authority or police.

Unlawful parking and obstruction

Whilst we are concentrating on out of town drivers and PHVs, we cannot ignore unlawful parking from our hackney trade. Rightly so, we must remain impartial and take a consistent approach. We simply cannot turn a blind eye to our HCDs parking on double yellow lines when we are asking out of town PHVs to move on for the same reason.

We ask drivers to not park on double yellow lines and restricted parking zones. We are aware that the area outside No.131 on the Promenade is a particular hot spot.

Please help us to free up our time to concentrate on out of town drivers by parking lawfully.

Display of badges and plates

Please ensure that, for all drivers and vehicles, your rear plate is firmly affixed whilst you are operating throughout Race Week.

You should also have two badges on display in the vehicle:

- One should be worn on your person.
- One should be affixed to the interior of the vehicle.

If you have lost either your plate or your badges please contact licensing@cheltenham.gov.uk and we can arrange to have one of these replaced. Correct display of both items is essential for public safety, so please ensure that you are ready for the busiest days of the Festival by having these items ready.

Local authority contact details

If you notice an issue with an out-of-town licensed vehicle, please report them to their home authority. To help you identify the correct authority to speak to, details of the plates displayed by each authority are below:

Cheltenham Borough Council licensing@cheltenham.gov.uk Hackney carriage - green rear plate and internal plate Private hire - yellow rear plate and internal plate
Cotswold District Council ers@cotswold.gov.uk Hackney carriage - rear plate and plate on internal front windscreen Private hire - plate on internal front windscreen
Forest of Dean District Council ers@fdean.gov.uk Hackney carriage - internal and external plate Private hire - internal and external plate
Gloucester City Council licensing@gloucester.gov.uk Hackney carriage - rear plate and internal plate Private hire - front plate, rear plate, internal plate, and yellow door sign displaying name of operator
South Gloucestershire Council taxis@southglos.gov.uk Hackney carriage - rear plate and top signs. From April 2025 will also require front plate Private hire - front and rear plate
Stroud District Council licensing@stroud.gov.uk Hackney carriage - long, white, narrow plate on rear and small internal plate in front windscreen Private hire - long, yellow, narrow plate on rear and small internal plate in front windscreen
Tewkesbury Borough Council licensing@tewkesbury.gov.uk All vehicles - rear plate, small window plate and no smoking sign
City of Wolverhampton Council Private hire - long, yellow, narrow rear plate

If you need to report infringements to parking restrictions within the borough, you should contact Highways at Gloucestershire County Council. If a high number of reports are received for a certain area, they will tailor their inspections accordingly.

[Gloucestershire County Council Highways](https://www.gloucestershire.gov.uk/parking)
parking@gloucestershire.gov.uk

Licensing Contact Details

Licensing Department Municipal Offices Promenade Cheltenham GL50 9SA	licensing@cheltenham.gov.uk 01242 264135 https://www.cheltenham.gov.uk/
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