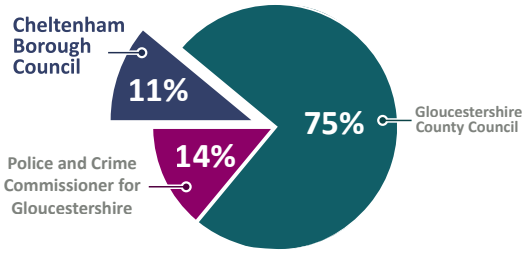
CHELTENHAM
BOROUGH COUNCIL

Did you know

Approximately 11% of your total council tax bill goes to Cheltenham Borough Council.



We are committed to delivering high quality, value-for-money services.

Some of the services we are proud to provide...

- Parks and green spaces
- Community development
- Recycling and waste collection
- Planning and development
- Leisure and culture
- Street cleansing
- Regeneration
- Council housing and homelessness support
- Bereavement services
- Licensing
- Grants and funding
- Lifeline services
- Public protection and environmental health
- Pest control

Investing in our town

GOLDEN VALLEY

The first phase of Golden Valley - a flagship development which aims to create thousands of jobs and build hundreds of new and affordable homes - is on course to start this year, with newly appointed contractors, Bowmer + Kirkland. This includes IDEA, the national cyber innovation centre, and ROUTER, the smart transport hub. Golden Valley isn't just about buildings. It's about people, impact and opportunity. We are working with partners to ensure real value is delivered to communities at every stage, in line with our social value promise.

Green flag success

We are proud to fly green flags in seven of our parks. We look forward to continuing to work with our volunteers to improve and enhance existing facilities in parks, for the enjoyment of everyone.

An award winning night out

Cheltenham has successfully retained its purple flag award for the tenth consecutive year, this recognises our town as having a safe nightlife, where everyone is welcome.

Resident survey

In a recent representative resident survey, **82% of local people said they're satisfied with Cheltenham as a place to live** which is great news. The results also told us:

85%
are satisfied with Cheltenham's events

74%
agreed that Cheltenham has a vibrant culture and is an exciting place to live

36%
told us that to tackle climate change, they are recycling more and producing less waste

Housing services in the community

Following the successful transfer of council owned homes back in-house, we have seen a number of positive changes, in line with our pledge to 'listen and act' on tenant feedback, as well as big financial savings.

Our employment team has been busy supporting people of all ages and abilities into work, training, education or volunteering. Throughout 2025 they:

Delivered **301 workshops** or training sessions across Cheltenham

Supported **57 people** into work

Received **97% satisfaction**, with 100% of people reporting an increase in confidence

The wellbeing of our residents remains a top priority. Last summer, we worked closely with local partners and helped 91 families in need with free essential school items. We are looking at other opportunities to help those who are struggling financially during 2026.

Elections

The next scheduled local elections are due in May 2026.

For all of the latest information on elections, including the deadline to register to vote and locations of polling stations, visit cheltenham.gov.uk/elections or call the team on 01242 264132.

Voter ID

If you want to vote in person, including anyone acting as a proxy on your behalf, you'll need to bring an accepted form of photo identification (ID) to the polling station.

Voters who do not produce valid photo ID or a Voter Authority Certificate, will not be allowed to vote on the day. The photo ID must be an original and cannot be a photocopy. A free Voter Authority Certificate is available if you do not have photo ID.

For more information about Voter ID, visit: cheltenham.gov.uk/voter-id

Kerbside recycling made easy

You can recycle a wide range of materials at the kerbside, including paper, tins, glass, cardboard, plastics, batteries, small electricals and textiles. In some areas, we're trialling flexible plastics. Don't forget food waste - recycling food waste helps reduce landfill and cut methane emissions, supporting Cheltenham's climate goals.

Getting more from your garden waste

Our garden waste collection service makes a significant contribution to Cheltenham's recycling rate, helping to reduce landfill and harmful emissions. Subscribe to our brown bin fortnightly collection scheme for regular and reliable collections.

Did you know?

We also offer bulky waste collections from the kerbside. For details on all services and to use our waste wizard visit cheltenham.gov.uk/bins-and-recycling or contact us on **01242 262626** or cleansing@cheltenham.gov.uk