

## Chief executive's group

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### Responsibilities

The chief executive's group is responsible for supporting and developing the corporate health of the organisation, has primary responsibility for securing the development and delivery of the Cheltenham Vision as set out in "Our future, our Choice", the community plan for Cheltenham.

The group is led by the Chief Executive - who is also responsible for heading up the board of directors, has overall responsibility for staffing matters and supports members in setting strategic direction. There is only one division in the group, the policy and performance division which ensure a joined-up approach to policy development and the delivery of service strategies. The division has the following responsibilities:

- Corporate policy
- Performance management
- Community planning
- Consultation
- Equalities
- Strategic land use planning
- Democratic services
- Twinning
- Mayor and civics
- Communications and PR
- Economic development
- Internal Audit
- Customer complaints
- Sustainability

### Issues

The challenges facing the group include securing sound and effective democratic procedures and to continue the process of integrating policy development to ensure a joined-up approach. The group will work with the other three groups within the council to ensure that the corporate health of the council is improved and that it has sound business practices which will support effective service delivery.