Key Service Requirement	Service Delivery Element	Outcome
To support the development of the VCS.	 To assist the local VCS to function more effectively through, for example:- Information dissemination Signposting to providers of funding advice, core skill development, training opportunities Back office support 	 The VCS have an awareness of current local and national developments, and of support available to build their capacity The VCS are able to develop their capacity to deliver effective services for their users
To coordinate the representation of, and to advocate on behalf of the VCS, including the promotion of the Compact	To promote liaison between the VCS and the public sector and other potential commissioners/funders. To support VCS in development and operation of working agreements and compact To represent the sector, in order to ensure that the VCS has an effective role at a strategic level. In particular to represent the VCS on the Cheltenham Strategic Partnership	 The views of the VCS are adequately represented to the public sector Feeds back to the VCS on key local strategic initiatives
To facilitate a VCS Forum in Cheltenham	To facilitate effective communication amongst the VCS through the co-ordination of a VCS Forum	 The VCS have a shared understanding of local issues and developments The VCS are able to work collaboratively on key issues and opportunities, such has joint funding bids
To continue its focus on internal organisational development	 To ensure that the organisation and its business is developing, has robust governance and is working towards financial independence To regularly assess the views, issues and the needs of the VCS, to ensure that the services provided remain relevant to the sector, ensuring in particular that there is fair representation from 'seldom-heard' groups. Ensure internal governance complies with the 'Good Governance' Code. 	 Service is tailored to meet the needs of the VCS The VCA provides a strong role model for the VCS

Excerpt from current Community Investment Grant- 1st April 2011 to 31st March 2016