

# CHELTENHAM BOROUGH COUNCIL

# Trade Times

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## Cheltenham Festival 2016

### Arrangements for road closures, pick-ups and taxi ranks

This year's Festival is from Tuesday 15<sup>th</sup> to Friday 18<sup>th</sup> March 2016.

The Jockey Club, who manage the racecourse, have provided the following information for the taxi and private hire trade regarding traffic arrangements around the venue.

**From The Jockey Club:** After the successful trial at The Open in November the traffic management plan will remain the same for the forthcoming Festival. I wanted to take this opportunity to highlight the important changes that specifically affect taxis:



- **Evesham Road (A435) – will be closed in a southbound direction between 10:30- 13:30 and 16:30-19:30. This may change marginally depending on the flow of traffic and pedestrians. The closure will come into place at the crossroads between Evesham Road, Southam Lane and Hyde Lane.**
- **The Pick up and Drop off Point that we introduced last season has been enlarged [see next page] Please take account of this, thereby reducing traffic in our neighbours' streets/roads.**
- **For those of you coming from the North with guests for racing you will be allowed to enter the North Coach park as previously, despite the road closure.**

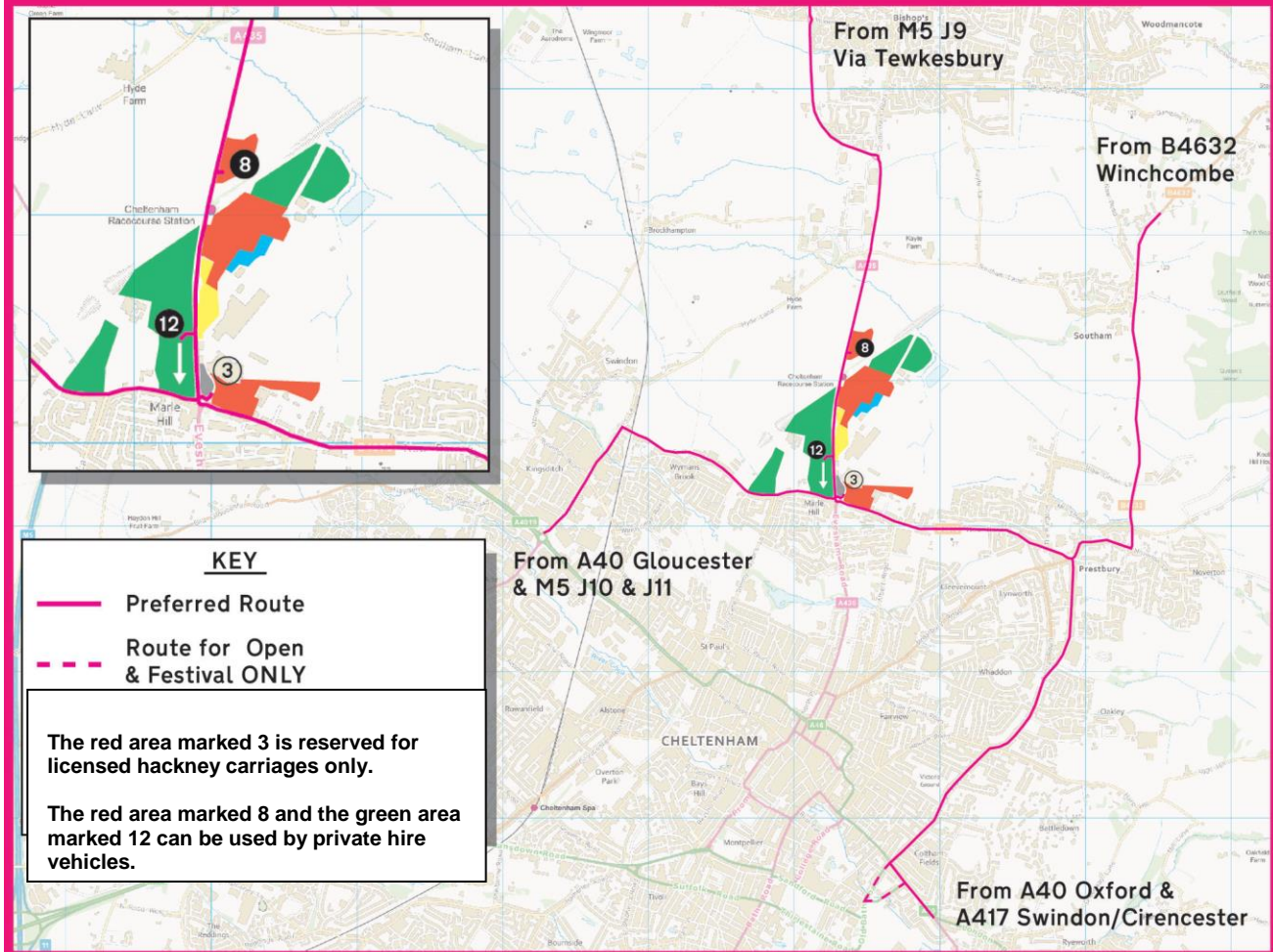
As usual entry into Gate 3 is reserved for Hackney Licensed Cabs ONLY during The Festival.  
[www.cheltenham.co.uk](http://www.cheltenham.co.uk) contains all the new traffic plans if you require further information.

For your information Gates will open at 10:30 everyday with the first race at 13:30 and the last at 17:30. Final Flight will again be in operation and will close at 2000 daily.

Thank you for your continued help in transporting our guests to and from the track and we look forward to a successful week.

## Preferred routes for Drop off and Pick Up

Follow Signs for Drop Off & Pick Up



## Taxi Marshals, Licensing Officers and Promenade Taxi Rank

The following arrangements are in place from Tuesday to Friday of the Festival week:

- Promenade rank Tuesday (15/3) to Thursday (17/3) – 2 marshals from 18:00 joined by another 1 from 23:00 until 04:00 (so a total of 3 marshals after 23:00).
- Promenade rank Friday (18/3) – 2 marshals from 18:00 joined by a further 2 from 23:00 until 04:00 (so total of 4 marshals after 23:00)
- Normal service will resume on Saturday (19/3) – 2 marshals on the Promenade rank
- Montpellier rank Tuesday (15/3) to Friday (18/3) – 2 marshals from 22:00 until 02:00
- The Promenade taxi rank will be extended further up the Promenade (to just past the war memorial towards Neptune's Fountain) to allow for more spaces and will be coned to show where the rank begins and ends.
- Two CBC Licensing Officers will be on duty with officers from Gloucester City Council every night of the Festival dealing with taxi/PH matters - carrying out checks on taxi / private hire vehicles (both those licensed in Cheltenham and those from out of town) and responding to complaints. Officers will carry a dedicated mobile phone for the trade to use to report relevant licensing issues - the number is **07836 727556**.

## Reporting taxi and private hire complaints during the Festival Week

- Cheltenham Borough Council will investigate reports relating to vehicles (if they have up to 8 passenger seats) for example, out of town vehicles plying for hire. In recent years CBC has successfully prosecuted several drivers for unlawfully plying for hire in Cheltenham during the Festival and will continue to take action when evidence of an offence exists. Reports should be made to 01242 775200 or [licensing@cheltenham.gov.uk](mailto:licensing@cheltenham.gov.uk). From 20:00 to 03:00 from Tues (15<sup>th</sup>) to Fri (18<sup>th</sup>) licensing officers can be contacted on **07836 727556**.
- If the complaint relates to unlicensed vehicles plying for hire in the Borough of Cheltenham, CBC will progress this complaint and will seek to take appropriate enforcement action, irrespective of where the vehicle is licensed (if at all).
- However, if the complaint relates to a defect of a vehicle not licensed by CBC, or the behaviour of a driver, this will be referred on to the relevant licensing authority that has licensed the vehicle and driver because CBC officers do not have the delegated authority to investigate and act on these complaints by virtue of the fact that CBC is not the licensing authority for these drivers and vehicles
- DVSA are the licensing and enforcing body for vehicles with more than 8 passenger seats (PSVCs). Any suspected offences must be reported to DVSA as local councils have no authority to enforce such vehicles. [www.gov.uk/government/organisations/driver-and-vehicle-standards-agency](http://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency)  
[www.gov.uk/psv-operator-licences/overview](http://www.gov.uk/psv-operator-licences/overview)
- Complaints relating to parking matters – including vehicles parking without authority on taxi ranks – must be reported to the on-street parking team on 01452 521284 or email [parkingadmin@gloucestershire.gov.uk](mailto:parkingadmin@gloucestershire.gov.uk). All on-street parking issues, including taxi ranks, are dealt with by the County Council and Apcoa and so CBC officers do not have the delegated authority to act on any issue relating to on-street parking infringements
- If you have an issue with regards to a highway-related matter, for example road closures, the designation of taxi ranks or road signage, they must be referred to Gloucestershire County Council as CBC has no authority or control over those areas. Tel 08000 514 514.

## Vehicles licensed by other Councils – What are the rules?

During the Cheltenham Festival week it is not unusual to see licensed and unlicensed vehicles in Cheltenham that have come from elsewhere. However that doesn't necessarily mean their drivers are doing anything wrong, so it is probably useful to clarify what they can and can't do.

A **private hire vehicle** licensed in another area can only lawfully work in Cheltenham Borough if they are carrying out a pre-booked journey **and** they have been dispatched by a private hire operator licensed by the same council as the driver and vehicle. So, for example, if you see a private hire vehicle licensed by Worcester City Council picking up customers in Cheltenham, the job **must** be pre-booked and they **must** have been dispatched on that journey by an operator also licensed by Worcester City Council. They **may not** ply for hire in Cheltenham or be flagged down by people who haven't pre-booked their services.

A **hackney carriage vehicle** licensed in another area can only lawfully work in Cheltenham Borough if they are carrying out a pre-booked journey (or travelling to / from one). They **may not** ply for hire in Cheltenham or be flagged down by people who haven't pre-booked their services.



# Use of Hackney Carriage Meters

Please remember that there are no special meter rates during Cheltenham Festival race week. The usual fares apply all week, as shown on your fare card and on the Council's website.

The only rates of fare that may be used during the 4 days of the Cheltenham Festival are:

- 7am-8pm, RATE 1
- 8pm-7am, RATE 2

**Rate 3 is not applicable at any time during the race week, and Rate 2 may only be used between 8pm and 7am. No extra charges may be made other than those legitimately shown on the fare card. Complaints of overcharging will be investigated and taken very seriously.**

## Licensing news, updates and reminders

### Open Sessions

<b>Monday</b>	10.00 – 13.00
<b>Wednesday</b>	13.00 – 16.00
<b>Friday</b>	10.00 – 13.00

A Licensing Officer is based in the reception area of the Municipal Offices during the times shown above, throughout the year (apart from public holidays).

Open sessions should be used to carry out all face-to-face business relating to taxi and private hire licensing. This includes vehicle inspections, with the exception of accident damage which can be inspected at any time during office hours.

### Licensing Committee Decisions

September 2015 – February 2016

- New driver applications:  
2 (2 granted)
- New vehicle applications:  
1 (1 granted)
- Review of driver licences:  
6 (5 approved to continue, 1 deferred)

The minutes of Licensing Committee meetings are published on the Council's website: <http://www.cheltenham.gov.uk/licensing> then select Licensing Committee to browse meetings.

## Are you thinking of licensing a new vehicle?

There have been a few instances where people have bought vehicles and then discovered that they do not meet the criteria to be licensed, which has cost them a lot of money. To avoid this happening to you follow these simple steps:

- Before buying a vehicle, **always** check with the licensing team that it is an approved make and model. There is a list of approved vehicles on the CBC website or you can phone the licensing team to ask.
- If the vehicle is not on the list of approved vehicles it will need to be inspected by licensing officers before it can be approved. This doesn't mean it can't be licensed, it just means it must be inspected.
- If you go ahead and buy a vehicle that is not on the list without having it inspected beforehand, you are running the risk of buying a vehicle that cannot be licensed.
- Please do not assume that a vehicle is approved just because you have seen another one with a plate on it, because you don't know the history. It may have been adapted specifically to meet the Council's requirements, or it may have been licensed under old policy requirements that have since changed.
- Likewise, please do not assume that a vehicle is approved just because the seller tells you it is!



- In short: **before you buy, check with the licensing team.**

# Cheltenham Festival road closures and traffic restrictions



## Road closures

A435 Evesham Road (10:30am to 7:30pm) SOUTHBOUND ONLY	From Hyde Lane / Southam Lane junction to the racecourse roundabout with the exception of Racecourse Labelled vehicles. (The actual closure will be at gate 6 where non-labelled traffic will be turned around).
Cleevelands Avenue /Cleevelands Drive (9:00am to 8:00pm)	From its junction with Evesham Road except for the purpose to obtain access to premises
Paddocks Lane (9:00am to 8:00 pm)	From its junction with Tommy Taylors Lane or Swindon Lane except for the purpose of obtaining access to premises in Paddocks Lane
Albert Road (10:00 13:00) and (16:00 19:00)	From its junction with New Barn Lane to Prestbury Road, except for the purpose of maintaining access to premises in Albert Road or to premises where access can only be obtained from Albert Road, or for use by buses, taxis and horseboxes.
Voxwell Lane	From its junction with Two Hedges Road to the A435 Evesham Road except for the purposes of obtaining access to premises in Voxwell Lane or to premises where access can only be obtained from Voxwell Lane, or for use by buses.
Hill Court Road	From its junction with Evesham Road to Albert Road, except for the purpose of maintaining access to premises in Hill Court Road or to premises where access can only be obtained from Hill Court Road or for use by buses.

## One way systems

Road	Description	Direction of Flow
London Rd <b>FESTIVAL ONLY</b>	From its junction with Old Bath Rd to its junction with Sandford Mill Rd.	NW to SE
Old Bath Rd <b>FESTIVAL ONLY</b>	From the mini roundabout with College Baths Rd to the junction with	SW to NE
Evesham Rd	From the Racecourse Roundabout to gate 6 ( <b>INBOUND</b> ) See drawing <b>CHLT011</b>	S to N
Evesham Rd	From the Racecourse Roundabout to gate 9 ( <b>OUTBOUND</b> ) See drawing <b>CHLT012</b>	S to N

**No waiting 10:00am to 3:00pm**

[NOTE: to be marked by cones on the following length of streets]

Road	Side	Description
Gloucester Road (B4633)	South-east side	From its junction with Lansdown road to its junction with Queens Road
Hales Road	Both Sides	From its junction with London Road to its junction with Rosehill Street
The Promenade	West Side	From Crescent Terrace to St Georges Road

**No Waiting 10am – 8pm**

[NOTE: to be marked by cones on the following length of streets]

Road	Side	Description
Swindon Lane	Both Sides	For its entire length
Windyridge Road	Both Sides	From its junction with Swindon Lane to its junction with Swindon Road
Tommy Taylors Lane	Both Sides	From its junction with Swindon Lane to its junction with Hudson Street
Evesham Road (A435)	Both Sides	From its junction with Clarence Road to its junction with Hyde Lane/Southam Lane
Albert Road	Both Sides	For its entire length
Kayte Lane	Both Sides	From its junction with Southam Lane to its junction with Delabere Road
Southam Lane	Both Sides	From its junction with A435 Evesham Road to its junction with Old Road Southam
New Barn Lane	Both Sides	From its junction with A435 Evesham Road to its junction with New Barn Avenue

**NO WAITING 7am to 2.00pm**

[NOTE: to be marked by cones on the following length of streets]

Road	Side	Description
Pittville Street	North-west Side	From a point 15 metres north-east of its junction with High Street for a distance of 58 metres in a north-easterly direction

**For further information about road closures contact the County Council / Amey Gloucestershire on 08000 514514**