

# CHELtenham BOROUGH

# ENGAGING COMMUNITIES

# PROJECT REPORT

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## PART 2 – CHAPTER 12

## UP HATHERLEY

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January 2017

Report compiled by GRCC, working in partnership with Up  
Hatherley Parish Council

## Chapter 12: Up Hatherley

### **Report Context**

GRCC was commissioned by Cheltenham Borough Council in 2016 to support twelve communities in Cheltenham Borough to consider their aspirations and present these in order to inform the Cheltenham Plan, a planning strategy document being produced by Cheltenham Borough Council during 2016-2017. The Cheltenham Engaging Communities Project builds on previous partnership working between GRCC and Cheltenham Borough communities in 2014-2015 which resulted in evidence gathering and recommendations by communities for designation of Local Green Spaces across Cheltenham Borough. The findings from that Local Green Spaces Study were summarised in a [report](#) presented to Cheltenham Borough Council in 2015.

The Cheltenham Engaging Communities Project Report is structured in 2 Parts:

Part 1 of the report provides an overview across Cheltenham Borough, summarising each community's approach and drawing out key messages.

Part 2 of the report contains 12 separate chapters, each devoted to one community, tracking their approach to the task and drawing out their conclusions, aspirations and priorities. Each chapter contains Appendices which provide fuller detail of a profile produced by the community and outputs from engagement activities they have conducted as part of this project and relevant previous activity.

This document forms Chapter 12 of Part 2 of the Cheltenham Engaging Communities Project Report and contains information about the parish of Up Hatherley.

### **Introduction to Up Hatherley Parish**

Up Hatherley Parish is a mature, residential suburban area on the south west boundary of Cheltenham Borough. It is one of five parishes in Cheltenham Borough and adjoins Leckhampton Parish to the east, the neighbourhoods of Benhall and the Reddings to the north west, and Warden Hill to the north east. Open land bounds the south of the parish, with the villages of Shurdington, Chargrove and Badgeworth being the nearest settlements in the south.

### **How Up Hatherley Parish Council approached the Cheltenham Engaging Communities Project**

Due to time constraints and other priorities Up Hatherley Parish Council was unable to engage with GRCC at the project's onset in early summer 2016 therefore activity was focussed between December 2016 and January 2017. By negotiation GRCC support time was used to aid the development and analysis of a questionnaire, working with a key group of 3 parish councillors, and to facilitate one workshop to analyse findings and draw conclusions.

### **Up Hatherley Parish Council engagement with the wider community**

Up Hatherley Parish Council holds regular parish council meetings which are open to the public and councillors interact with residents in the neighbourhood. Parish Councillors felt they had a good grasp of issues of importance in the parish but wished to check their perception via a questionnaire, providing the opportunity for each resident to contribute their thoughts. The questionnaires were distributed in hard



copy format to all households in the parish during late December 2016 and contained a mixture of tick box and open ended questions. There was an option to complete the survey online. In addition to open questions exploring what people value about Up Hatherley and what improvements they would like to see, other questions explored how to improve community spirit in the parish. Opinions on specific facilities were also sought plus those on road safety measures. The parish council was keen to use the opportunity to track membership of neighbourhood watch schemes and to encourage new volunteers to come forward therefore one section of the questionnaire was devoted to this aspect. A list of the questions asked can be found below:

## **UP HATHERLEY PARISH COUNCIL**

### **Community Survey – Your Views on Up Hatherley**

Up Hatherley Parish Council would be grateful if you would complete and return this survey by mid-day on 18th January 2017. Your responses will be used to make decisions on our parish priorities.

How to return this survey:

This form can be completed and returned to any of the following addresses: \*\*\*

1. In order to check that we are receiving views from across the parish please provide your road name
2. What are the three things that you value most about Up Hatherley?

3. What three things do you think need improving in Up Hatherley? These could include particular places/sites or community facilities or transport related issues or anything else that is important to you.

4. Please describe any improvements you would like to see.

5. Please use this space to provide ideas on how to improve community spirit in Up Hatherley

6. Are you currently a member of a Neighbourhood Watch Scheme?

Yes No

7. If yes- please give details of your scheme.

8. If no, might you be interested in joining a Neighbourhood Watch Scheme?

- As a member Yes No (If yes- please email \*\*\*)
- As a co-ordinator Yes No (If yes- please email \*\* or phone \*\*\*)

9. What is your opinion on the following in Up Hatherley?

	Excellent	Good	Poor	Suggested Improvements?
Play facilities				
Village Hall/ meeting places				
Sports facilities				
Buildings – condition/ design				
Employment opportunities				
Shopping facilities				
Other				



10. How would you like to see Chargrove Open Space and Redthorne Way used for the benefit of our community?

11. Please give your opinion on introducing the following road safety measures in and around Up Hatherley

	Excellent	Good	Poor	Comment eg location / explanation of response
20 mph scheme				
Traffic calming speed bumps				
New pedestrian crossings				
Improve road condition				

## 12. How do you think pedestrian & cycle links could be improved around Up Hatherley?

The parish council also contributed to the production of an outline profile of the parish, which contains sections on history, economy, housing, community space, transport, physical environment and the characteristics of the population. The full profile can be found in [Appendix 1](#) and it illustrates a mainly residential community, built between 1945 and 1999, comprising c6,000 people within c2,500 households with a demographic split similar to that in England and with an equal proportion of older (over 65) and younger (0-15) age groups. The largest proportion of people fall within the 40-55 age group. Employment rates are higher than national and local averages and poverty and deprivation rates are low. Within the parish there are retail facilities through the local Morrisons store and the Caernarvon Street shops. There are a range of play areas and other forms of recreation spaces in the parish plus meeting places and most key facilities, including schools and GP surgeries, can be reached by foot or public transport within 7-17 minutes.

## Outputs from wider community engagement

In total 153 surveys were completed by residents and the following table provides a brief summary of the key responses:

Question	Responses
What are the three things that you value most about Up Hatherley?	<ul style="list-style-type: none"> <li>• Green spaces</li> <li>• Close to countryside/town centre</li> <li>• Quiet/village feel</li> <li>• Good bus services</li> <li>• Safe neighbourhood/low crime levels</li> <li>• Good schools, shops, pharmacy, library, post office, etc</li> </ul>
What three things do you think need improving in Up Hatherley/what improvements would you like to see?	<ul style="list-style-type: none"> <li>• Road, pavement, footpath and drainage repairs</li> <li>• Additional pedestrian crossings in various areas</li> <li>• Traffic &amp; parking issues – congestion, speeding, inconsiderate parking inc around schools</li> </ul>

	<ul style="list-style-type: none"> <li>• Litter and dog mess – need for more bins</li> </ul>
Ideas for improving community spirit	<ul style="list-style-type: none"> <li>• More active parish council</li> <li>• More community events</li> </ul>
Satisfaction with facilities	<ul style="list-style-type: none"> <li>• High level of satisfaction with play facilities, meeting places and shopping facilities (approximately 90% of those who expressed an opinion felt each of these were excellent or good)</li> <li>• Around 60% of those who expressed an opinion felt that sports facilities were poor.</li> </ul>

The full survey analysis report can be found in [Appendix 2](#).

### Output from workshop January 2017: Community Aspirations

In January 2017 3 members of the parish council met with GRCC to discuss the profile and survey results, forming a SWOT analysis to summarise findings and then forming a list of aspirations for the community.

### SWOT Analysis

<b>Strengths</b>	<ul style="list-style-type: none"> <li>• A mature community</li> <li>• Bounded by open countryside</li> <li>• Great views from the community</li> <li>• Good access to town through public transport and walking</li> <li>• Balanced community</li> <li>• Good facilities – play, meeting places, shopping facilities</li> <li>• Improvements to carriageways via funds made available to parish council via county councillor</li> <li>• Good building condition/ design</li> <li>• Community magazine – The Up Hatherley Record</li> <li>• Events – summer – garden competition and annual prize giving evening and Winter carol service</li> <li>• Appetite for additional community events</li> <li>• Green spaces within the parish</li> </ul>
<b>Weaknesses</b>	<ul style="list-style-type: none"> <li>• Illogic of boundaries –. Boundaries should reflect association with the community</li> <li>• Poor condition of facilities that the community relates to which fall outside the parish (eg Chargrove Nature Reserve, Mercantile and General (M+G) replacement sports field. Up Hatherley used to maintain the nature reserve prior to a boundary review. The nature reserve has since been neglected and has fallen into disrepair.</li> <li>• Sports facilities (felt to be poor by 77 people (3 felt they were excellent; 40 good, 77 poor and 33 no reply)</li> <li>• Maintenance</li> <li>• Litter</li> <li>• Lack of local policing</li> </ul>
<b>Opportunities</b>	<ul style="list-style-type: none"> <li>• Improve existing facilities</li> <li>• Create more of a community spirit – expand</li> <li>• Encourage greater enjoyment of countryside through footpath network</li> </ul>



	<ul style="list-style-type: none"> <li>• Better signage of footpaths between facilities enabling greater use</li> <li>• Improvement of children's play facilities</li> <li>• Expanding local community schedule of events</li> <li>• Co-operation with neighbouring parish councils to improve maintenance of community amenities</li> </ul>
<b>Threats</b>	<ul style="list-style-type: none"> <li>• Increased car use putting pressure on volume and speed of traffic plus car parking</li> <li>• Reduction in green belt</li> <li>• Decrease in investment on local road infrastructure</li> <li>• Shrinking police service</li> <li>• Shrinking Highways budget</li> <li>• Closing of some of local retail facilities</li> </ul>

## **Aspirations**

In 2031 Up Hatherley will be a place which retains its village feel – a distinct entity with good access to town facilities as well as having its own, attractive, local facilities to enable it to function as a community. A well maintained footpath network will enable improved walking linkages between local facilities. The countryside will be a vital feature so that Up Hatherley continues to be an important link between Cheltenham Town and open countryside to the South West, offering open views and access to leisure and recreation purposes.

In order to achieve this aspiration/ vision the following will need to be addressed:

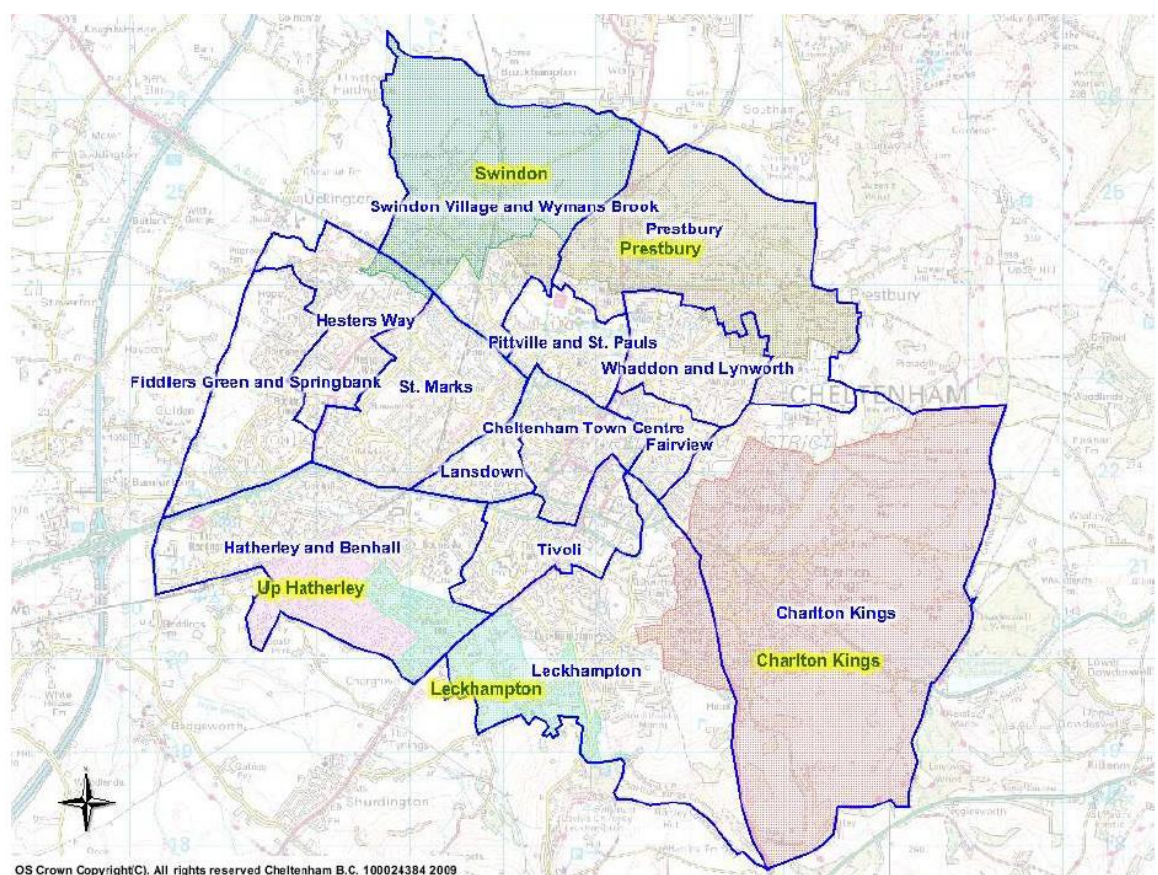
- Maintenance of facilities, including:
  - Renewal and improvements to playground equipment
  - Improved appearance of Caernarvon Court shops
- Development of improved walking and cycling links between facilities including improvements to pavement condition.
- Retention of good bus services and extension of cycleways to allow convenient access to town without reliance on cars.
- Effective management of traffic, congestion, speeding and parking
- Improved local sporting facilities and bringing local leisure facilities, such as the 'M+G field', into use
- Enhancement of Chargrove Nature Reserve, which although outside up Hatherley Parish boundary is an important local amenity
- Reduced petty crime and antisocial behaviour.
- Attractive development of derelict sites
- Increased use of local facilities by local people e.g. Hillview Community Centre

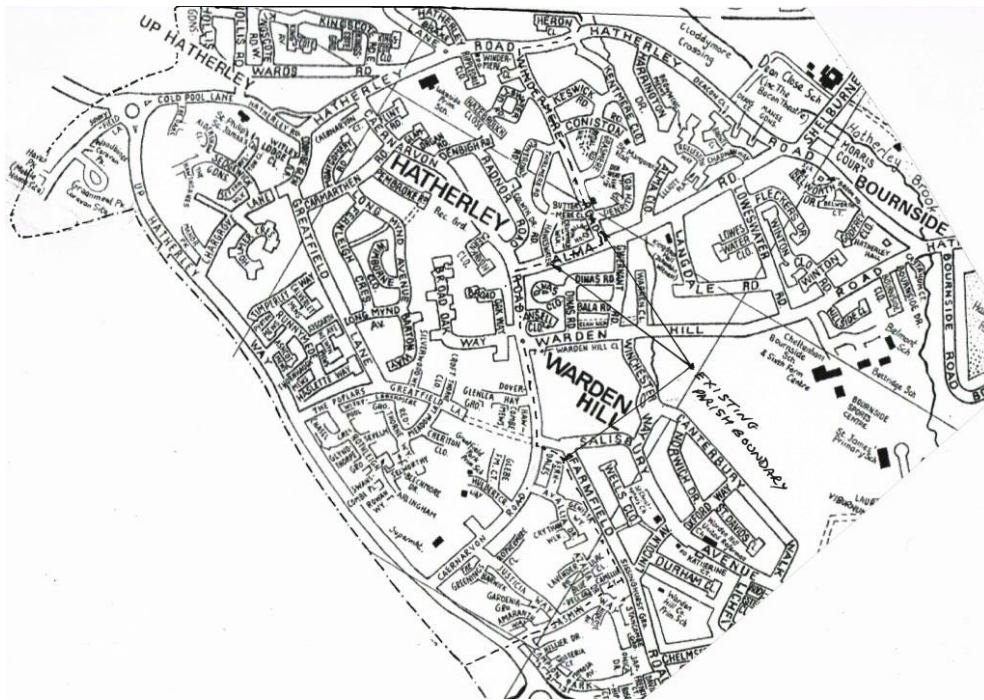


## Appendix 1: Community Profile

This profile has been produced by Up Hatherley Parish Council. GRCC provided a basic framework and some desk top researched data about the area as a starting point and the parish council reworked the section, using their local knowledge and perspectives. Any additional community commentary, giving a flavour of local feeling on topics is shown *in italics*.

Up Hatherley Parish is a mature, residential suburban area on the south west boundary of Cheltenham Borough. It is one of five parishes in the borough and adjoins Leckhampton Parish to the east and the neighbourhoods of Benhall and the Reddings to the north west, and Warden Hill to the north east. Open land bounds the south of the parish, with the villages Shurdington, Chargrove and Badgeworth being the nearest settlements in the south.





## People and Households

Up Hatherley Parish is home to 6,135 people living within 2,595 households.

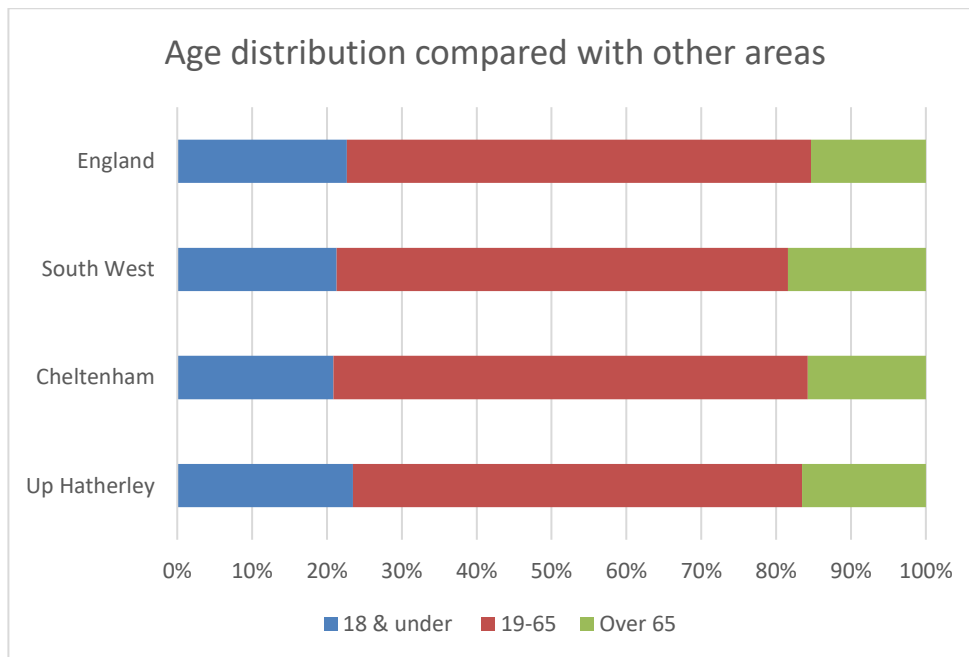
### Key facts

Census information for the parish indicates that 48.4% of residents are male and 51.6% are female. 93.1% of the parish population identify themselves as being White British. The proportion of people aged 0- 15 matches the England average (at 19%) while working age population is slightly lower than the England average (61.4% compared with 63.5%) and over 65s account for 19.6% of the population (compared with 17.6% for England). The proportion of 0-15s is 1.2% higher than the Gloucestershire average of 17.8% while proportion of over 65s is 0.7% lower than the Gloucestershire average of 20.3%.

There are 47.21 persons per hectare in the parish therefore it is ranked in the top 10% density for the county. This is typical in areas that form part of cities and large towns.

Crime indicators in the Inform Gloucestershire Local Insight Profile for Up Hatherley shows that the overall crime rate is lower than the average across England in all areas except burglaries which stand at 1.78% compared with 1.64% in England.

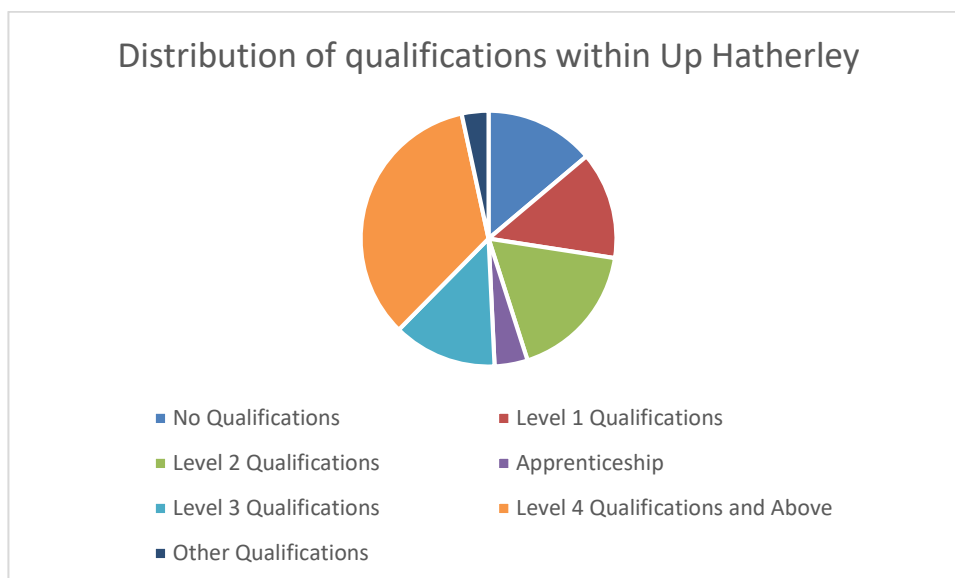


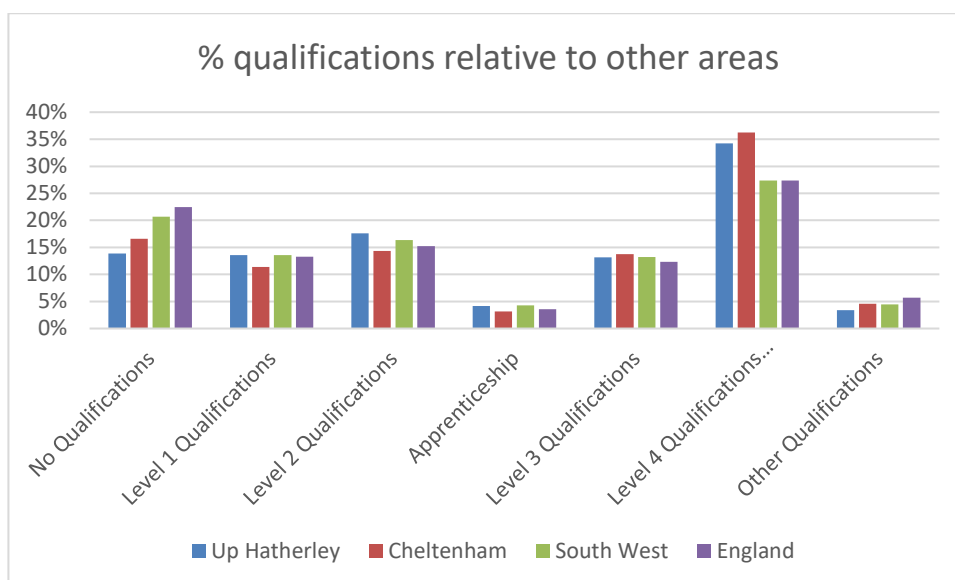


## **Deprivation**

A Lower Layer Super Output Area (LSOA) is a geographic area designed to improve the reporting of small area statistics in England and Wales. Each LSOA is graded based on where it falls in its score for multiple deprivation, across five divisions in the full range. Up Hatherley Parish contains all or part of 4 LSOAs. Of these, three are in the lowest quintile for deprivation, and the other (Up Hatherley 3) is in the second-lowest quintile. This indicates that multiple deprivation is not widespread in the parish.

## **Educational Achievement**





According to the 2011 Census, the highest qualifications held by residents aged 16 and over are generally higher than national averages. For instance, the number of residents with no qualification in Up Hatherley is 8% lower than in England overall. The number of people holding a degree-level qualification is 7% higher than the national average but 2% lower than the borough average (which is unusually high).

## History and Heritage

Up Hatherley was first mentioned in a record dated 1018 as a manor. In the 13<sup>th</sup> century it was owned by Gilbert de Clare, a baron, and was then bequeathed to the Priory of Usk. A chapel existed in the settlement as early as 1535 but it is likely that it became a casualty of Henry VIII's attacks on religious buildings.

Up Hatherley became a parish in 1886 when the Church of Saints Philip and James was built by Mrs Gretton, a rich resident of the area. At this time, Up Hatherley was a hamlet of perhaps around 30 residents, with several farms. This rose to 113 residents by 1901. In 1939 Hatherley Park (ornamental gardens) opened for the enjoyment of all Cheltenham residents, but the 1951 the population of the parish was still only around 187.

Between 1951 and 1971, the population increased from 187 to 1195 when the area was developed to accommodate Cheltenham's expanding population.

The late Brian Jones, one of the founding members of The Rolling Stones, lived at 335 Hatherley Road with his parents and sister, Barbara, from 1950 to approximately 1961 when he moved in to flats around the town centre. In May of 1962, he placed an ad in the English paper *Jazz News* seeking musicians for a new blues band. He recruited singer Mick Jagger, guitarist Keith Richards, bassist Bill Wyman and drummer Charlie Watts and named the band The Rolling Stones, one of rock 'n roll's biggest and most enduring bands. Although he was originally the leader of the group, Jones developed a serious drug problem over the years and his role in the band steadily diminished. He left the Rolling Stones in June 1969 and guitarist [Mick Taylor](#) took his place in the group. Jones died less than a month later by drowning in the swimming pool at his home on Cotchford Farm in [Hartfield](#), East Sussex on 3 July 1969. He is buried in Cheltenham cemetery.



There is no conservation area in the parish, but there are two listed buildings<sup>1</sup>, being SS Philip and James Church and The Rusty Shilling, the area around which a housing estate was recently built.

## Physical Character

Nearly all of the housing in Up Hatherley was built during the post-war period. Many streets tend to be fairly uniform, owing to the larger-scale development that occurred rather than infill, but there is a rich variety of building styles representing architecture from the 1940s through to 1990s. Over 95% of dwellings were built between 1945 and 1999.

Unlike the tight Victorian grids of more central Cheltenham areas, the street layout in much of Up Hatherley is looser lines and loops. This gives the feel of more 'breathing space', along with a reasonable amount of greenery and open spaces. The modern nature of many of the houses means that nearly all homes have front gardens, which adds to the spaciousness, and abundant off-road parking means that streets have a more open appearance.

## Roads, Transport and Access

### **Roads**

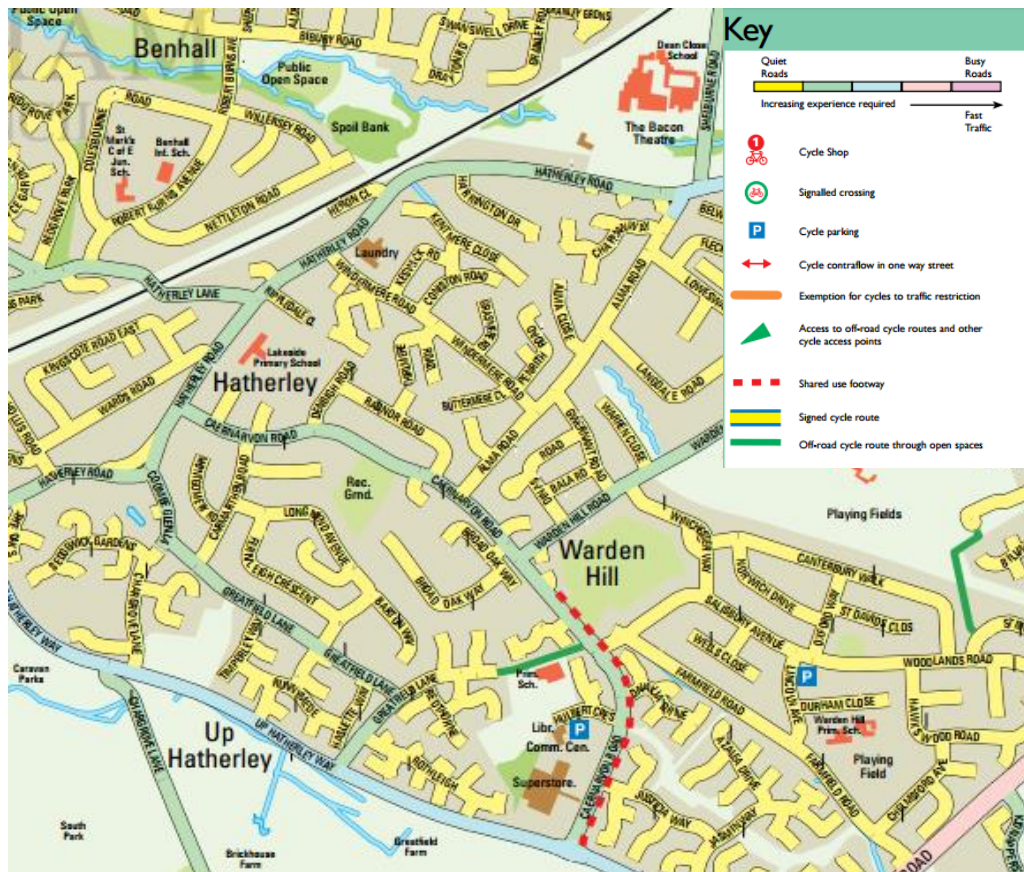
Up Hatherley Way runs along the southern boundary of the parish, connecting smaller residential roads with the major route of A40 to the west and the A46 to the east. Hatherley Road curves around the western side of the area, joining the parish to the centre. Most other roads in the area provide access for residential populations.

### **Cycle ways**

There is a small stretch of shared-use footway on Caernarvon Road that can be used by cyclists, and bike parking facilities are located on Hulbert Crescent and Lincoln Avenue. There are no other dedicated cycle trails or facilities in the parish, so cyclists travelling through and around the area currently use the roads. Roads in Up Hatherley have been graded by the Cheltenham and Tewkesbury Cycling Campaign as being either quiet, reasonably quiet or medium. A higher rating needs a higher level of skill from the cyclist.

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<sup>1</sup> [www.britishlistedbuildings.co.uk](http://www.britishlistedbuildings.co.uk)



Extract from Cheltenham cycle map ([www.cyclecheltenham.org.uk](http://www.cyclecheltenham.org.uk))

## Transport

Cheltenham Railway Station is 1.5 miles away, or 30 minutes' walk, from the centre of the parish (Carmarthen Road, GL51 3JZ)<sup>2</sup>. The bus station is a 2.3 mile or 45-minute walk from the heart of the parish<sup>3</sup>, several bus routes go through the parish, such as the 97/98 (Gloucester – Innsworth – Churchdown – The Reddings – Cheltenham), K (Cheltenham - Up Hatherley) and D (Gotherington – Bishop's Cleeve – Racecourse Park & Ride – Cheltenham – Cheltenham Spa Station – Warden Hill – Hatherley).<sup>4</sup>

## Parking

12.45 of households in Up Hatherley do not own a car (compared with the England and Gloucestershire averages of 12.4%). Ownership of one car is 3-4% higher than the Gloucestershire and England averages and ownership of 2 cars is nearly 10% higher than the national average and 4% higher than the Gloucestershire average. The design of the majority of homes in Up Hatherley includes an off-road parking option, meaning that on-road parking is available for visitors. There are no council car parks in the parish but free parking is available in the commercial sections of the parish eg the cluster of services and retail in the south eastern corner of the parish (Morrisons superstore, Up Hatherley Library, Greatfield Primary School) have a dedicated parking spaces.

<sup>2</sup> Google Maps

<sup>3</sup> Google Maps

<sup>4</sup> ThinkTravel website: [http://www.thinktravel.info/files/uploads/Cheltenham\\_Bus\\_Map\\_V2.pdf](http://www.thinktravel.info/files/uploads/Cheltenham_Bus_Map_V2.pdf)

## Community Services and Facilities

The Inform Gloucestershire Local Insight Profile for Up Hatherley shows that average time to reach key facilities by walking or public transport ranges between 7 and 37 minutes. Time to get to GP surgery, primary school and supermarket is 7 to 12 minutes while secondary school, further education and employment centres can be reached within 17 minutes.

### **Healthcare**

There is one GP surgery within the parish (Hatherley Surgery on Glebe Farm Court Road). Hatherley dental surgery is located just north of the parish boundary in Grasmere Road. There is one pharmacy in the parish: Morrisons Pharmacy (Caernarvon Road). Hawkes Pharmacy lies just north of the parish boundary.

### **Libraries**

Up Hatherley Library is located with the Hillview Community Centre in Hulbert Crescent, Caernarvon Road. It is close to Greatfield Park Primary School and to other local services and retail.

### **Places of Worship**

The parish has one active church: The Church of Saints Philip and James (Cold Pool Lane). The church offers church-run clubs and groups as well as community space.

### **Community Spaces and Facilities**

There are three community spaces in the parish: Hillview Community Centre (Hulbert Crescent), the Church of Saints Philip and James Centre (Cold Pool Lane) and Up Hatherley Village Hall (Cold Pool Lane). Brizen Young People's Centre (Up Hatherley Way) is located on the edge of the Parish Boundary.

Pubs can sometimes offer a community space, and the parish has two pubs: The Greatfield (Caernarvon Road) and The Hatherley (Hatherley Road). It is not known whether these pubs offer any community spaces.

There is a recycling bank at Morrisons superstore.

### **Recreation and Leisure**

There are no sports facilities in the parish, but just to the north of the parish, Bournside Fitness Centre offers a variety of activities. There are several playing fields in the parish and a skate park and basketball court is located at Brizen Young People's Centre on the edge of the Parish Boundary. The nearest swimming pool is 2.1 miles away, or 42 minutes' walk, from the heart of the parish (Sandford Park Lido).

### **Green Spaces**

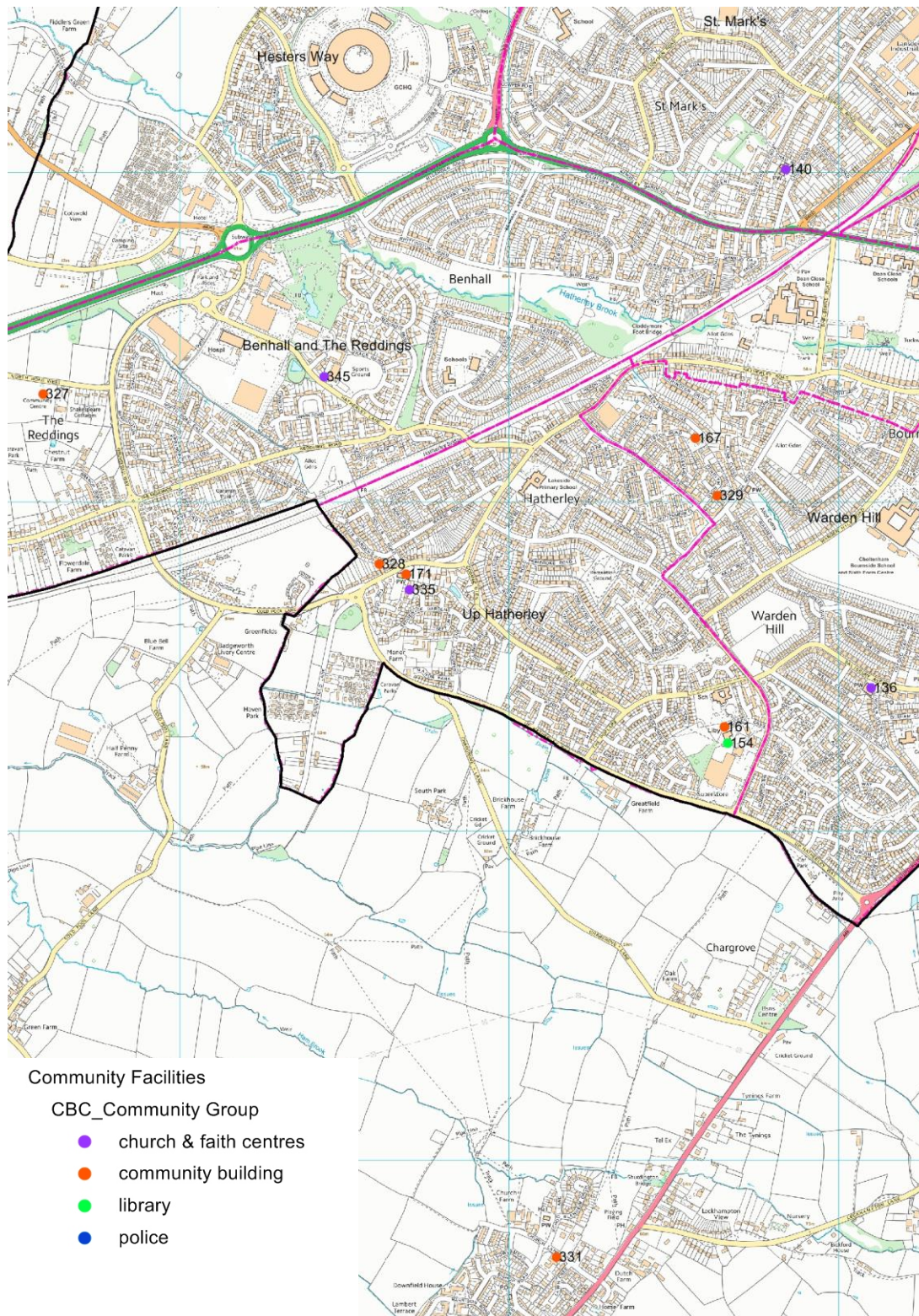
There are several green spaces in the parish, some with designations and some without. There is a small portion of the parish designated as green belt, which is the southernmost 'peninsula' of land containing the caravan parks. The parish council took part in the Local Green Spaces Study conducted in 2015 in partnership with GRCC and Cheltenham Borough Council, identifying Chargrove Open Space, Broad Oak Way Open Space, Caernarvon Park, Redthorne Way, Open Space (AKA Cheriton Park), the space between Davallia Drive and Justicia Way, Fernleigh Green as valuable open spaces. The Parish council has applied to designate Chargrove Open Space and Redthorne Way and subsequently Caernarvon Park, as Local Green Spaces (decision pending at time of producing the Cheltenham Engaging Communities report).

Caernarvon Park is an important green space for residents, in part because it features a children's play area.



## Educational Facilities

The parish contains two primary schools: Greatfield Park Primary School (Hulbert Crescent) and Lakeside Primary School (Hatherley Road). The nearest state secondary school is Bournside Secondary School, just to the north of the parish, and Pates Grammar, in Hesters Way. The parish also houses several early years settings, including Up Hatherley Children's Centre (Caernarvon Road), Greatfield Playgroup (Hulbert Crescent), Elfin Nursery Pre-School (Cold Pool Lane) and Playhouse Day Nursery (Hatherley Road).



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### Up Hatherley map of community facilities

## Economy

### **Employment**

The parish is mainly residential, so many residents travel out of the parish to get to work. However, Morrisons superstore offers a number of retail employment opportunities. The parish is close to central Cheltenham retail and administrative employment opportunities, with the town centre being 2.7 miles away. Within the parish nearly 80% of businesses employ between 0 and 4 people while 13.7% employ 5 to 9 people.

44% of people in Up Hatherley between the ages of 16-74 are employed, compared with the England average of 39%. There is a slightly higher proportion of people in Up Hatherley employed in managerial, professional or association occupations than in Gloucestershire or England (42.9% compared with 40.9% and 41.1% respectively)

### **Income**

Up Hatherley parish falls entirely into Middle Layer Super Output Area (MSOA) area Cheltenham 013, which was used to analyse average household income in England and Wales 2007-8. This MSOA is in the second highest quintile for income, with the average weekly income in Up Hatherley at £740 at that time, compared with £673 for both Gloucestershire and England.

The Inform Gloucestershire's Local Insight Profile for up Hatherley states that 5.9% of children in Up Hatherley live in 'out of work' households compared with 15.2% nationally. 8.5% of children in Up Hatherley are in poverty compared with 20.1% nationally

### **Retail**

As mentioned above, there is a large Morrisons supermarket in the parish which has a pharmacy & café. The Morrisons Centre shops adjacent to the supermarket include an Opticians, Dry Cleaners, Motor accessories & CycleShop and a Newsagent also selling gifts, clothing etc.

There is also a local retail and service centre at Caernarvon Court, including a convenience store, estate agents, Chinese takeaway and a hairdresser. Just outside the parish there is a convenience store and takeaway on Windermere Road, but the Greatfield Farm Shop, just outside the southern boundary, is due to close in the near future.

The parish also features a Post Office on Hatherley Road.

## Housing<sup>5</sup>

### **Housing Tenure – proportions**

More houses are owned outright or mortgaged than the national, regional or borough averages, with social and private rentals being relatively uncommon (20% less than Cheltenham's rent proportion overall). Social rental and private rental numbers are both less than half the Cheltenham average. The number of people living rent-free is much lower than for borough, regional and national levels.

### **Housing types**

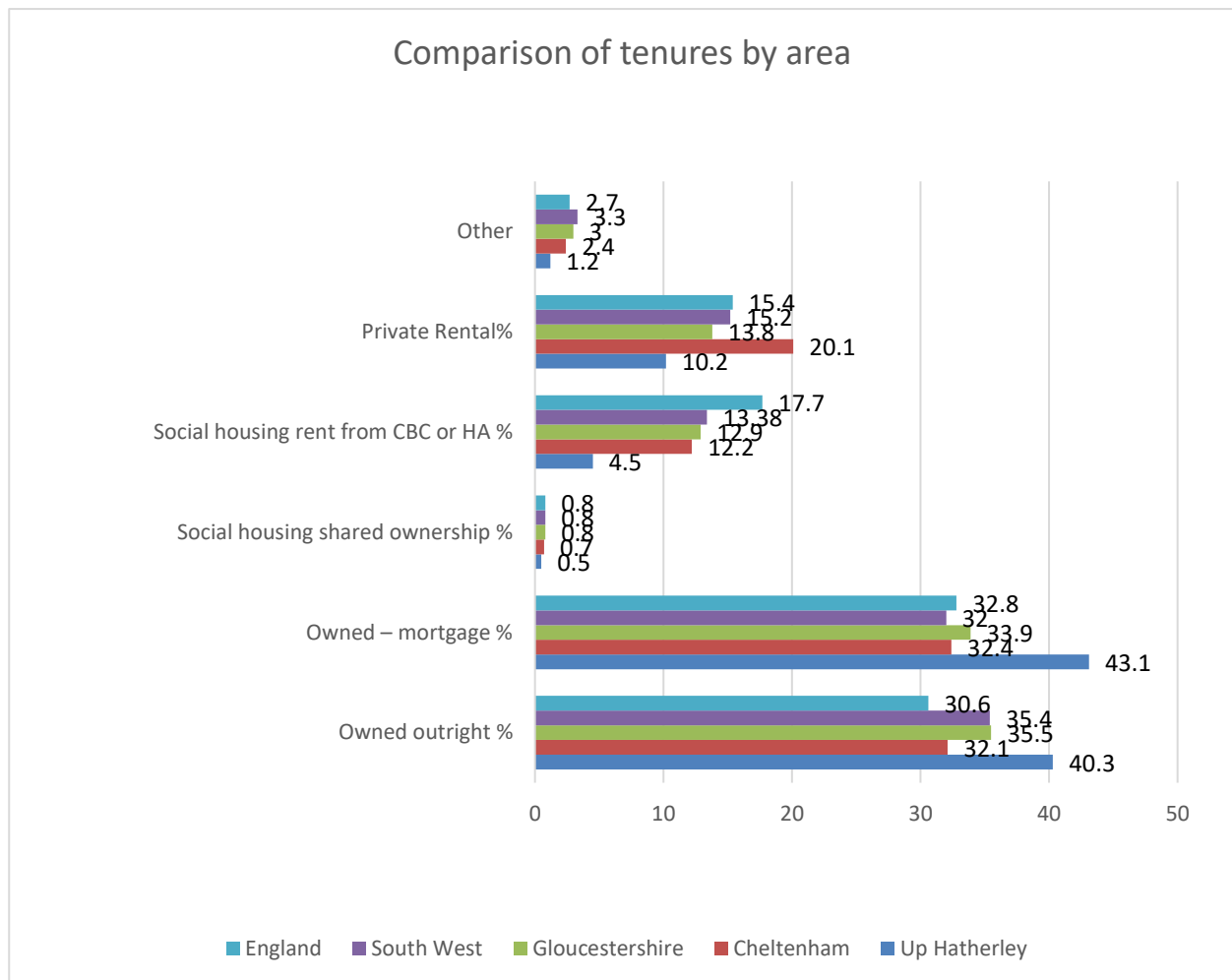
The most common type of housing in the parish is semi-detached (43.4%), with detached being the next most common (30.3%). Terraces make up 17.7% of accommodation in the area, with flats and temporary accommodation being the least common types of accommodation at just 8.6% combined.

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<sup>5</sup> All information in this section taken from the Inform Gloucestershire Local Insight Profile for Up Hatherley

## **Housing affordability**

The median detached house price in the parish is £250,000 which is higher than the average for Gloucestershire which in January 2016 was £194,561.



### Comparison of tenures within each area





## Appendix 2: Consultation – Up Hatherley Parish Council Survey Results

### Introduction

The questionnaires were distributed in hard copy format to all households in the parish during late December 2016/ early January 2017 and contained a mixture of tick box and open ended questions. There was an option to complete the survey online. This report comprises an analysis of the 153 responses received to the survey. Not every person taking part in the survey answered all the questions, or all parts of each question.

### 2. What are the three things that you value most about Up Hatherley?

The top responses were identified as:

- Green spaces
- Close to countryside/town centre
- Quiet/village feel
- Good bus services
- Safe neighbourhood
- Good schools, shops, pharmacy, library, post office, etc
- Low crime levels
- Farm shop

### 3. What three things do you think need improving in Up Hatherley?

149 of the 153 people who took part in the survey made at least one response. The parish council will rank the suggestions in due course but thoughts are intimated in the Question 4 analysis below.

### 4. Please describe any improvements you would like to see.

Suggestions were received from 121 survey respondents.

Comments for questions 3 and 4 have been combined due to the similar themes tackled. A selection of issues and areas where Up Hatherley residents would like to see improvements is found below:

- Roads repairs & drainage /pavement & footpath repairs (both major issues) individuals commented on:
  - Path top of Long Mynd Avenue
  - Road & Pavement surfaces Sunnyfield Lane including Hedge trimming
  - Uneven pavement from Coldpool Lane (Roundabout to the School)
  - Pavements Kingscote Road East
- Better signage on footpaths
- Playground equipment repair/updating
- Covered shelter, seats & litter bins in Chargrove open space & Redthorne
- Major dislike of new lights especially when dipped
- Tarmac path needed across Chargrove open space from Timperley way to Holmer Crescent and from Caernarvon road to “crosspath” North
- Inconsiderate car parking on roads
- Cars speeding – particularly Caernarvon Road & Up Hatherley Way (major issue)
- Pedestrian crossing by GP surgery & Greatfield School (There has been an accident?)
- Tarmac path from GP surgery to Morrisons?



- Pedestrian crossing at Farm Shop (major issue)
- Pedestrian crossing Hollis Road to Church entrance
- Danger of tree branches falling on road in The Poplars (2 have fallen in last year)
- Morrisons - fix lighting in car park
- Parking Lakeside school (major Issue)
- Cutting back hedges from pavements (major issue)
- Better sports facilities
- Parking outside of Village Hall
- Litter & more litter bins at bus stops etc (major issue)
- Chargrove Lane Nature Reserve (assumed to be in the Parish)
- Reduce petty crime & antisocial Behaviour
- Traffic congestion B&Q roundabout
- Dog mess & more bins (major Issue)
- Bus shelter at bus stop by Hatherley Post Office
- Pedestrian crossing near Hatherley Post Office
- Cycle paths especially whole of Up Hatherley Way & to link areas
- Cycle path from Coldpool Lane past Morrisons to Shurdington Road
- Derelict garage & shop Alma Road/Garage Broadway
- Caernarvon Court pavement/general appearance of site (major issue)
- More shrubs & trees planted within Parish
- Lack of a Police Presence
- Roundabout top of Sunnyfield lane needs cutting back and 30MPH needs extending in roundabout area
- Bus service needed to /from Bath Road & Hospital

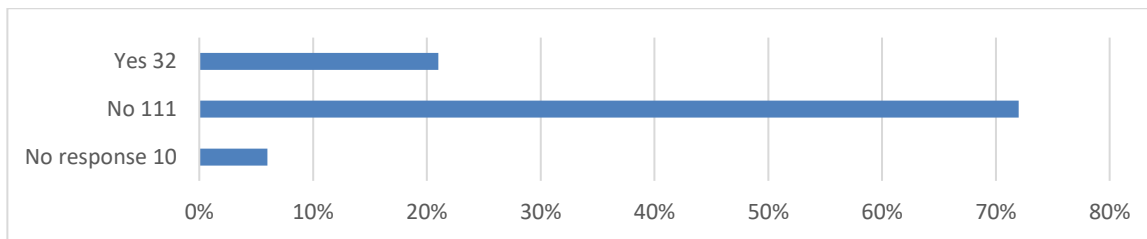
## 5. Please use this space to provide ideas on how to improve community spirit in Up Hatherley.

Suggestions were received from 96 respondents. A selection of comments is below:

- Parish Council needs to be more active
- More activity at Village Hall – Drama Group/Showing Films/Craft etc
- Neighbourhood litter pick-ups/ Care of open spaces
- Encourage street parties/ Know your Neighbour activities
- Coffee morning – meet your parish neighbours at village hall
- Summer Fete
- Volunteering for community litter clearing etc – register at library
- Hatherley Picnic/Family events
- More use of Hillview Community Centre
- Clubs for the elderly to join
- Update Parish Council Meetings to make them more community friendly/modern
- More Parish newsletters
- More seating in green space environment
- Skate/Skateboard park

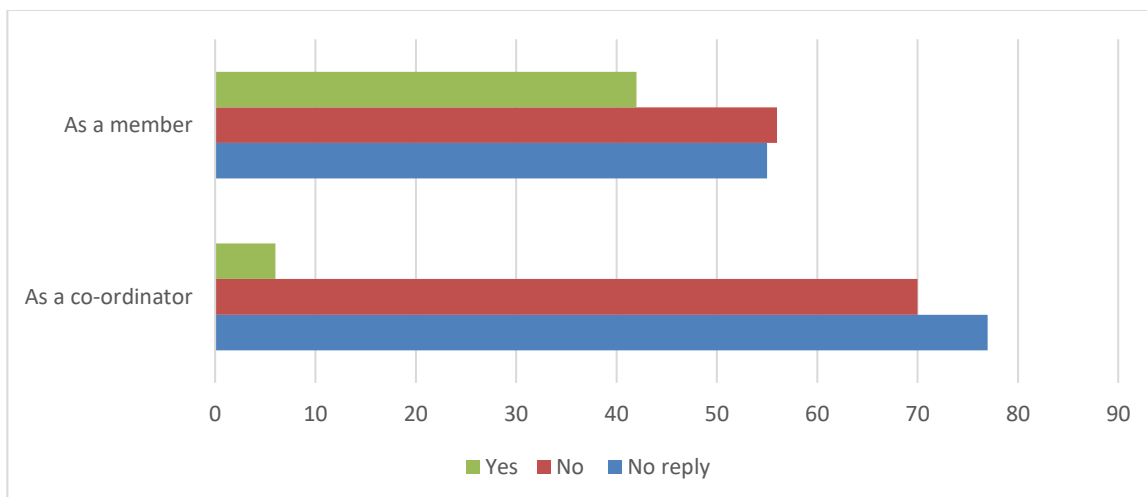
## 6. Are you currently a member of a Neighbourhood Watch Scheme? Q7 If yes – please give details of your scheme & Q8 If no, might you be interested in joining a Neighbourhood Watch Scheme

143 survey respondents answered this question.



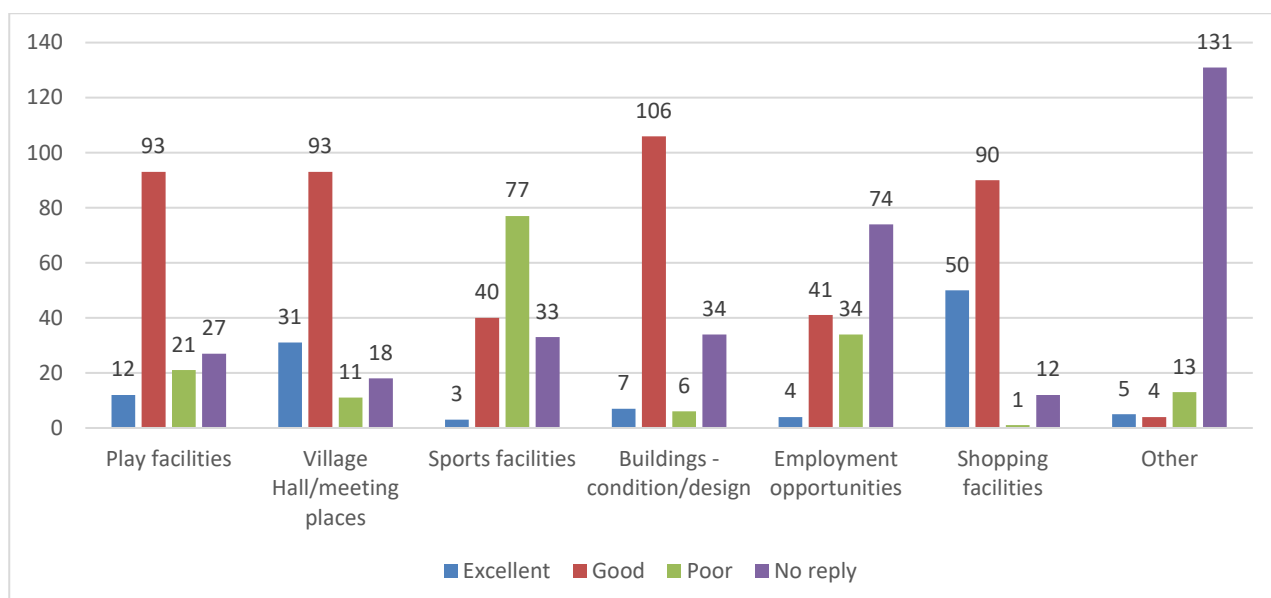
Neighbourhood Watch schemes mentioned by respondents were:

- Holmer Crescent
- Sedgewick Gardens
- Haslette Way
- Hollis Road & Gardens
- Kingscote Gardens
- Greatfield Lane
- Witley Lodge Close
- Hatherley Brake & part of Hatherley Road
- Kingscote Avenue
- Rippledale Close
- Winterborne Close
- Ward Road
- Rothermere Close



## 9. What is your opinion on the following in Up Hatherley?

148 of those taking part in the survey responded to this question. Not all of these respondents expressed an opinion on every element.



### 11. Please give your opinion on introducing the following road safety measures in and around Up Hatherley.

144 of those taking part in the survey responded to this question. Not all of these respondents expressed an opinion on every element.

