

Your new recycle service starts 16 October

From 16 October 2017 you will be able to recycle more of
your household waste from the kerbside



small
electricals



textiles
+ shoes



mixed
plastics



mixed
cardboard



household
batteries

Your new recycling service explained





From 16 October you can recycle paper, mixed cardboard, glass jars/bottles, cans/tins, empty aerosols, mixed plastics, textiles and shoes, small waste electricals and household batteries fortnightly from the kerbside.

All waste needs to be presented at the kerbside by 7.00am on your scheduled collection day. Please refer to the enclosed calendar for the collection dates which are specific to your property. You can also find out when your collections are due by visiting www.cheltenham.gov.uk/waste-recycling-redesign and using the online tool.



You will receive your cardboard recycling bag shortly, please do not use until the new service starts from the 16 October 2017.

Recycling

Cardboard	Paper + Glass	Mixed Plastics + Tins/cans/aerosols	Textiles/Shoes Electrical Appliances + Batteries
Recycling Bag	Recycling Box (1)	Recycling Box (2)	Plastic Carrier Bag (separate tied bags)
			 <i>Please keep textiles dry</i>



Even if your collection day has not changed don't forget that the vehicles may come earlier than you are used to. Make sure your waste is out by 7.00am.

More information about the new service on the following pages. Alternatively visit www.cheltenham.gov.uk/waste-recycling-redesign or call 01242 262626.

What containers will I need?

From 16 October you will need to present your cardboard in the new blue recycling bag. Bags will be delivered to all homes in August and September - **please do not use until 16 October**. If you have not received a bag by 1 October please contact us.



You will also need two recycling boxes. Many properties already have two boxes so **these will not be delivered to you automatically**. If you need a box please call us on 01242 262626 or request one online at www.cheltenham.gov.uk/waste-recycling-redesign



Cardboard

Use the new **blue recycling bag** for your **cardboard**.



✓ Yes please

- ✓ Brown corrugated cardboard
- ✓ Grey card (i.e. cereal boxes, egg boxes)
- ✓ White/coloured card
- ✓ Plain greetings cards. **No glitter/ribbons**
- ✓ Plain wrapping paper. **No foil/remove tape.**

✗ No thanks

- ✗ Cartons (i.e. Tetra Pak)
- ✗ Plastic film/wrappers/polystyrene



Please flatten your cardboard. Cardboard **must be inside the blue bag in order for it to be collected** so reduce larger pieces so they fit inside. Cardboard outside the bag will be left as this will not fit on the vehicle.

Paper + Glass



✓ Yes please

- ✓ Glass bottles and jars (remove lids, caps, corks). **Please rinse.**
- ✓ Newspapers and magazines
- ✓ Telephone directories and catalogues
- ✓ Paper and envelopes
- ✓ Junk mail and leaflets

✗ No thanks

- ✗ Broken glass
- ✗ Toughened glass (i.e. glass panes, Pyrex)
- ✗ Drinking glasses/tumblers
- ✗ Lightbulbs/fluorescent tubes

Textiles + Shoes



Textiles must be bagged in order for them to be collected. Please use a carrier bag - or a bag of similar size. Tie your bag and place it in either recycling box ready for collection. Keeping textiles dry allows them to be worn again!



✓ Yes please

- ✓ Clothing and paired shoes
- ✓ Handbags
- ✓ Hats, gloves, belts, scarves

✗ No thanks

- ✗ Wet textiles
- ✗ Pillows, duvets and cushions
- ✗ Heavily soiled fabric (oily rags etc)
- ✗ Rugs and carpets

Tins/Cans/Aerosols + Mixed Plastics

Use **one recycling box** for your **tins, cans and aerosols** and **mixed plastics**. Please do not put any other recycling into this box.



✓ Yes please

- ✓ Food/pet food tins. Please rinse.
- ✓ Drinks cans
- ✓ Empty aerosols
- ✓ Metal chocolate and biscuit tins
- ✓ Metal lids
- ✓ Plastic pots, tubs and trays
- ✓ Clean foil and food trays
- ✓ Mixed bottles
- ✓ Milk bottles
- ✓ Plastic chocolate/biscuit containers
- ✓ Squash, fizzy pop and water bottles
- ✓ Shampoo and conditioner bottles
- ✓ Detergent and softener bottles
- ✓ Empty bleach bottles

✗ No thanks

- ✗ Other metal objects
- ✗ Plastic film/wrappers/bags

tip

Please wash and squash your tins/cans and mixed plastics



Even if your collection day has not changed don't forget that the vehicles may come earlier than you are used to. Make sure your waste is out by 7.00am.

Don't forget to continue to support your local charity shops and the great work they do.

Unwanted textiles can also be recycled in our clothing and shoe banks.

Small Electrical + Electronic Appliances

Small electrical and electronic appliances will be picked up each fortnight on the same day as your recycling collection.

Appliances **must be presented in a standard supermarket sized carrier bag** (provided by the householder) and left on top of either recycling box ready for collection. **Please do not put out larger appliances for collection.** These will be left as there is not space on the vehicles to take them.

✓ Yes please

- ✓ Kitchen appliances (i.e. toasters, kettles, food blenders, juicers)
- ✓ Home appliances (i.e. irons, fans, radios, lamps, clocks, dvd players)
- ✓ Personal care/grooming appliances (i.e. shavers, electric toothbrushes, hair dryers/curlers)
- ✓ Hand-held power tools
- ✓ Children's toys
- ✓ Mobile/digital phones
- ✓ Cameras
- ✓ Games consoles, tablets, e-readers
- ✓ Fairy lights, solar-powered lights
- ✓ Electrical cables/chargers



✗ No thanks



- ✗ TVs and monitors
- ✗ Light bulbs/fluorescent tubes

tip

Large electrical such as **white goods, televisions and microwaves** can still be taken to the local Household Recycling Centre at Swindon Road.

Batteries

✓ Yes please

- ✓ Household batteries (including AAA, AA, C, D, 9v, button batteries, mobile & laptop batteries)



✗ No thanks

- ✗ Car/motorbike batteries. These can still be taken to the local Household Recycling Centre at Swindon Road.

Place your batteries into a tied plastic bag, left on top of your recycling box for collection

Quick guide to your other waste services:



Food waste - collected weekly (leave it out even if your refuse bin has been emptied)

All types of food waste can be recycled using the kerbside service:

- ✓ Bread, cakes and pastries
- ✓ Raw and cooked fish and meat, including skin and bones
- ✓ Fruit, vegetables and peelings
- ✓ Cereals, rice, pasta and pulses
- ✓ Lunch box/ready meal leftovers
- ✓ Tea bags and coffee grounds
- ✓ Dairy produce
- ✓ Stale pet food
- ✓ Small amounts of oil (i.e. cooking oil) and hard fats (i.e. butter/lard)
- ✓ Scrapings from your dishes



Use newspaper, compostable liners, paper liners or old plastic bags to keep your caddy clean!

Garden waste - collected fortnightly

Kerbside garden waste collections are a convenient way to dispose of your garden waste such as grass cuttings, plants, leaves and tree and hedge prunnings.

Garden waste is only collected from properties which have paid to receive this service. The subscription charge is a fixed price for the 12-month period. Garden waste is a stand-alone service and maybe collected on a different day to your household waste. Call our Customer Services Team on **01242 262626** or visit **www.cheltenham.gov.uk** to subscribe.



Bulky waste collections

If you have larger household items (such as white goods, threepiece suites, mattresses, bedroom and dining room furniture and large electrical items) which you need to dispose of, we can also provide a kerbside **bulky waste collection** for a small charge. To book a collection please call **01242 262626**.

Refuse (landfill) - Fortnightly

Refuse must be presented inside your council-issue green wheeled bin. You cannot put out sacks for collection as well. **Rubbish left either beside or on top of the bin will not be collected.**

Households with 5 or more people or that can demonstrate a genuine need, may request an additional bin (subject to an assessment).

Properties which cannot accommodate a wheeled bin (such as flats) may present waste in black sacks (maximum of 4 per fortnight).



Rubbish can be loose or bagged inside the bin



✓ Remember

- ✓ Allow hot ashes to cool before placing in your bin
- ✓ For the safety of the crew, make sure the lid of your bin is closed

✗ No thanks

- ✗ Garden waste
- ✗ Items which can be recycled at the kerbside (including food waste)
- ✗ Liquids (i.e. paint, oil)
- ✗ Trade waste (even if you operate a business from home)
- ✗ Building waste, rubble, soil or plasterboard

Excess household waste - including recycling - can be taken to the Household Recycling Centre at Swindon Road.



Need more information?

 www.cheltenham.gov.uk/waste-recycling-redesign

 01242 262626  cleansing@cheltenham.gov.uk

Municipal Offices, Promenade, Cheltenham GL50 9SA

If you need this leaflet in large print or audio format please give us a call