

Information about Shopmobility and how to register

Thank you for your interest in Cheltenham Shopmobility.

Set out below you will find information about where we are, how we operate, and what we charge.

We are located at 30 St. Georges Place, Cheltenham, GL50 3JZ and are open Monday – Saturday (except bank holidays) between 9.30am – 4.30pm. The last issue of equipment is **3.30 pm** and all equipment is to be returned by **4.20pm**.

We have wheelchairs, power-chairs and 3 and 4 wheel electric scooters that are available to anyone who has mobility problems. However, please note you must be at least 14 years old to use our powered equipment.

All equipment must be booked at least 24 hours in advance to avoid disappointment.

Register

To register with us for daily or weekly hire, we need two proofs of identification from you as set out below.

- **A photo ID** such as a passport, driving license, blue badge, bus pass
- **Proof of current address** such as a council tax bill, utility bill, bank statement, doctors prescription.

Our charges

April 2019– March 2020

Annual membership £15.00

Daily hire rate - members £3.10

Daily hire rate – non-members £6.90

Inclusive annual membership (includes 8 daily hires per month) £120.00

(All of the above charges include VAT)

VAT exemption

If you are entitled to VAT exemption please inform us, if you are unsure please ask our staff

Car parking

Customers with a blue badge may park on double yellow lines in the surrounding area for up to three hours.

The nearest council car park is High Street, GL50 3HQ entered off of Swindon Road. This is a pay & display car park but free for up to three hours for blue badge holders.

Euro Car Park is also nearby but is a **private** pay & display car park with **NO concessions** for blue badge holders.

Slightly further away there is also Chelt Walk car park GL50 3PR. This is a council owned pay & display car park, also free up to three hours for blue badge holders.

Meet and greet

If you are coming to town via public transport or wish to use on street parking spaces we offer a meet and greet service by prior arrangement. We ask for a **minimum 24 hours notice** to enable us to make arrangements.

Long term equipment hire

Certain items of equipment are available on a weekly hire basis.

Please see below for information and prices.

The maximum length of hire is normally three weeks.

Wheelchairs can be hired for longer by arrangement.

The **latest** time for collection and return of weekly hired equipment is **3.30pm**.

Weekly hire of wheelchairs

Hire charge £20.00 per week including VAT

We require a **£50.00 cash** deposit (refundable)

If the wheelchair is to be taken outside of the UK please inform us at the time of hire as we are required to inform our insurance company to maintain cover.

Weekly hire of transportable scooter (UK USE ONLY)

Due to electrical supply variations abroad the portable scooter is for UK use only.

Hire charge £50.00 per week including VAT

We require a **£100.00 cash** deposit (refundable)

Weekly hire of our standard scooters is also available to visitors staying in the town. Charges are as above. **Prior booking is essential.**

Training

Training is given to everyone who uses our electrically powered equipment in its safe operation and use.