



ask for: Councillor Steve Jordan
ddi no:
email: cllr.steve.jordan@cheltenham.gov.uk
our ref:
date: 20th April 2020

Dear Resident,

Gloucestershire's Community Help Hub

We know that the ongoing Coronavirus emergency will mean that many people in Cheltenham are worried about their wellbeing. We are determined to ensure that residents who have become more vulnerable due to the Coronavirus emergency know where they can find additional help or support.

Many of you will be receiving support and help from a range of local organisations that have risen to the challenge of supporting residents; including food banks, parish councils, community groups and local ward councillors.

But if you are not receiving support, and are worried about your wellbeing, then I would like draw your attention to the **Gloucestershire Community Help Hub** which has recently been launched to support people. If you have a need or if you know someone who needs some help you can register on the website:

www.gloucestershire.gov.uk/gloucestershires-community-help-hub

The hub is the result of collaboration between Cheltenham Borough Council and other councils, police and health services. Once you have registered on the website, all Cheltenham residents will receive a call from Cheltenham Borough Council staff who will discuss how best we can provide support. Examples of the support we can arrange are:

- Organising a food parcel delivery from the Cheltenham Trust;
- Organising the collection of prescriptions;
- Organising regular call-backs to check-in on people.

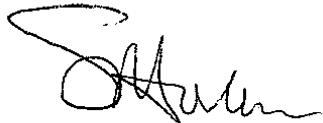
How to get help if you need it?

So if you or someone you know would benefit from the support the **Gloucestershire Community Help Hub** can provide, please register on the website

www.gloucestershire.gov.uk/gloucestershires-community-help-hub.

If you cannot access the internet, you can register by telephone on **01452 583519**. Lines are open Monday to Friday, 8am – 8pm and on Saturdays and Sundays, 9am - 4pm.

With my very best wishes

A handwritten signature in black ink, appearing to read 'Steve Jordan', with a large, stylized initial 'S'.

Steve Jordan
Leader of the Council