

In Cheltenham we will...

Support each other to... ...work hand in hand with families

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| Show empathy | Allow time to build relationships |
| Be welcoming and supportive | Provide a named contact for families |
| Be open and honest | Always carry out agreed actions |
| Hear the views of the child and family | Support the participation of families in positive problem solving |
| Understand families' daily living experiences | Identify early children who are not thriving and get alongside the family |
| Ensure all children and families feel involved | |

...understand the effects of poverty and trauma

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| Be guided by trauma-informed practice | Reflect our awareness of the effects of trauma in our day to day work |
| Value the emotional well-being of children, families and our staff | Put our understanding of emotional wellbeing into everything we do |
| | Undertake activities with children and families that strengthens their resilience |

...ensure our organisations are compassionate and strengths-based

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| Develop restorative relationships | Continued staff training on the impact of trauma, emotional wellbeing and resilience |
| Continually build a culture of inclusion | Commit to a staffing structure that supports families |
| Make kindness visible | Present information simply |
| | Decision making (including financial) that supports the Community Agreement |



Ways we will work

Actions we will take

**NO CHILD
LEFT BEHIND**

...so that no child is left behind