Hackney Carriage Fares with effect from 25 February 2026

	Amount charged at the start of the journey	Incremental charge thereafter	Actual cost of a running mile	Waiting time charged at	Definition
Rate 1	**£3.30**	**£0.20** every 124 yards	**£2.84**	**£0.20 every 24 seconds**	**Rate 1:** Mon – Fri, 7am to 8pm
Rate 2	**£3.95**	**£0.25** every 124 yards	**£3.55**	**£0.25 every 24 seconds**	**Rate 2:** Mon – Fri, 8pm – 7am and all day Saturday and Sunday
Rate 3	**£5.00**	**£0.30** every 124 yards	**£4.26**	**£0.30 every 24 seconds**	**Rate 3**: 00.00 – 07.00hrs the day after on all Cheltenham race days, Christmas day, Boxing day, Good Friday, Easter Sunday and all UK public bank holidays.

Extras applicable to all rates - charged at the driver's discretion:

- 25p for each additional passenger
  - 1st passenger: no extra charge
  - 2nd passenger: add 25p
  - 3rd passenger: add another 25p
  - 4th passenger: add another 25p
  - 5th,6th,7th and 8th passengers: add another 75p each
- Prams, Pushchairs, Zimmer Frames and Wheelchairs – NO CHARGE
- Service animals NO CHARGE
- Small packages/laptop bags add 25p
- 2x Shopping bags add 25p
- Medium package/small luggage (Cabin Size) add 50p
- Large packages/large luggage (Hold luggage size) add £1
- Bicycles (Estate Cars only) and non-assistance animals (carried at drivers' discretion) £1

CHELTENHAM
BOROUGH COUNCIL

Licensing Section, Municipal Offices, Promenade, Cheltenham, GL50 9SA

Tel: 01242 264135

Email: licensing@cheltenham.gov.uk
Web: www.cheltenham.gov.uk/licensing

Passenger information and conditions of hire

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £75.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion

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